Yeastar Linkus for Google (Web)

User Guide

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+86-592-5503309 sales@yeastar.com www.yeastar.com

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'Yeastar Linkus for Google' Overview

'Yeastar Linkus for Google' is a free Chrome extension that seamlessly integrates Yeastar PBX services to allow you to make and receive calls straight from web browser, and enjoy easy click-to-dial of any phone number on any web pages.

Restrictions and requirements

Restrictions

'Yeastar Linkus for Google' is only for use with Yeastar PBX system and is not a standalone extension. It must be coordinated with **Linkus Web Client** or **Linkus Desktop Client** to work, and the available features vary according to the client it works with.

> **Tip:**
> This user guide provides instructions on the Chrome extension with Linkus Web Client. For more information about Linkus Desktop Client, see Yeastar Linkus for Google (Desktop Client).

Requirements

Google Chrome is version 87 or later.

Key features

Click to call

Click phone numbers on any web-based CRM or any web pages to call out via Linkus Web Client.

Multiple call operations

Perform all the call operations that are supported on the full Linkus Web Client.

Notifications of incoming calls, voicemails, and chat messages

Receive notifications of new calls, voicemails, and chat messages no matter which web page or window you’re working on even when Chrome is closed.

Identify incoming calls

Identify callers when incoming Caller IDs match phone numbers in your existing directory.

Check and change business status

Check the number of missed calls and unread voicemails; Change your status in a queue and extension presence.

Install 'Yeastar Linkus for Google' on Chrome Web Store

You can access and install 'Yeastar Linkus for Google' on Chrome Web Store.

Prerequisites

Browse the web in regular mode.

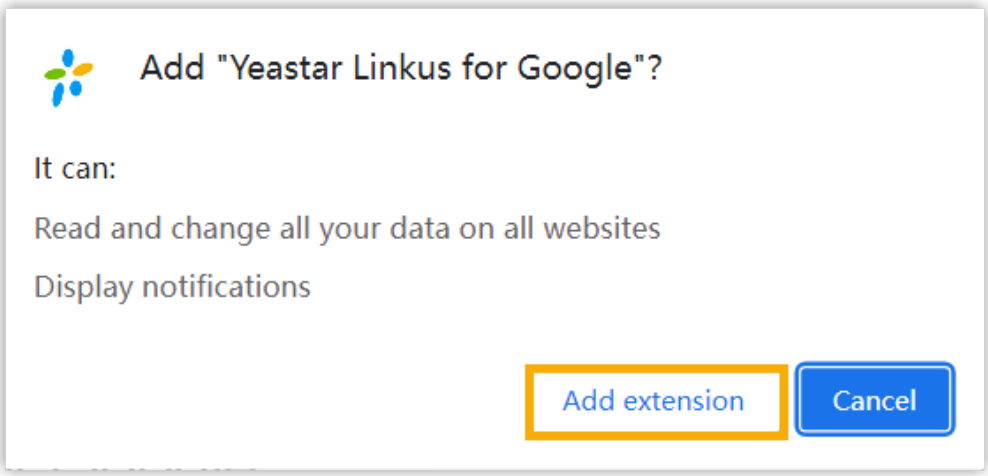
> **Important:**
> You can NOT add an extension when you browse in Incognito mode or as a guest.

Procedure

1. On your computer, open Chrome Web Store.
2. Install 'Yeastar Linkus for Google' extension.
   a. In the search bar, enter `Yeastar Linkus for Google` and press **Enter**.

      The 'Yeastar Linkus for Google' extension is displayed on the page.
   b. Click 'Yeastar Linkus for Google' extension.
   c. On the right of the extension, click **Add to Chrome**.

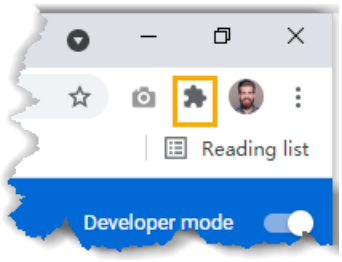
      A window pops up and shows what permissions 'Yeastar Linkus for Google' needs.
   d. Click **Add extension**.



'Yeastar Linkus for Google' extension is installed.

3. Pin 'Yeastar Linkus for Google' extension to Chrome toolbar.

   a. On Chrome toolbar, click next to your profile picture.



   b. Click beside 'Yeastar Linkus for Google' extension.

Result

- The extension is installed and pinned to Chrome toolbar successfully.
- The extension will launch at system startup and continue to run in the background even if you close the web browser.
- Yeastar icon is displayed on the toolbar, which allows you to quickly access the extension.

What to do next

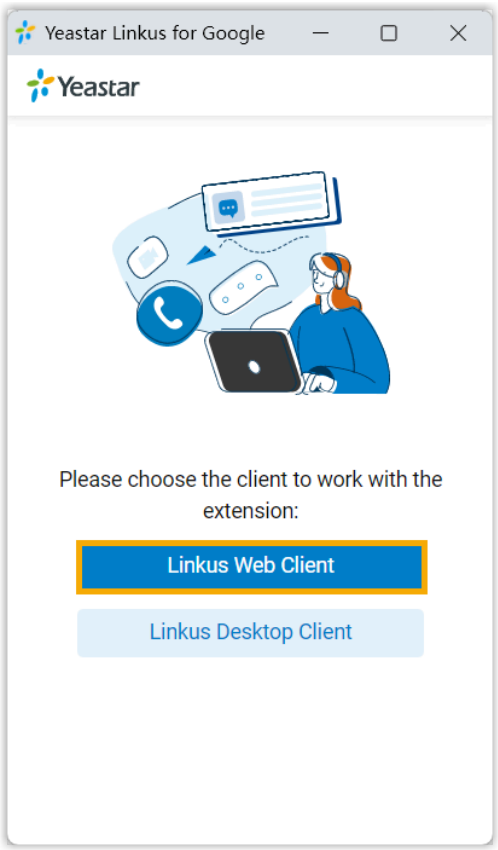
Set up 'Yeastar Linkus for Google' to Work with Linkus Web Client.

Set up 'Yeastar Linkus for Google' to Work with Linkus Web Client

After installing 'Yeastar Linkus for Google' extension, you can set up the extension to work with Linkus Web Client.

Procedure

1. On the Chrome toolbar, click .
2. In the pop-up window, click **Linkus Web Client**.

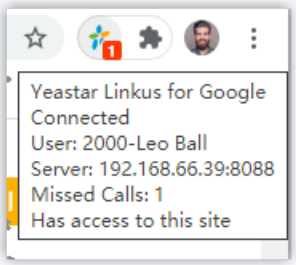


3. Log in to Linkus Web Client.

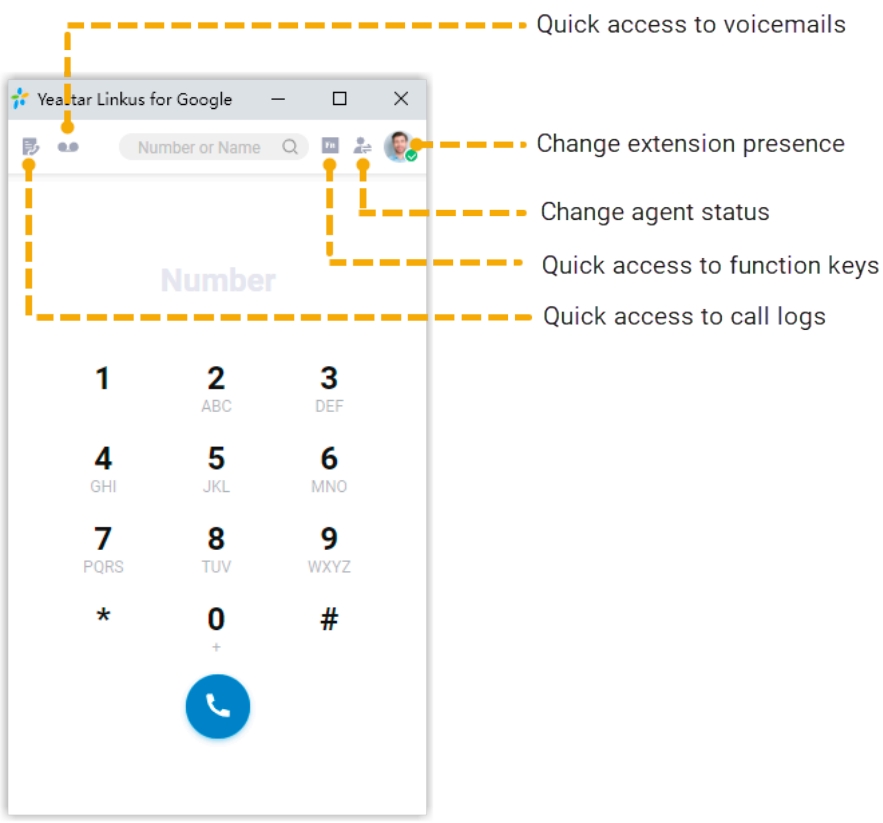
> **Note:**
> If you have logged in before configuring the Chrome extension, you need to refresh the Linkus Web Client page.

Result

- On Chrome toolbar, Yeastar icon turns from to , which indicates that the extension can work now.

> **Tip:**
>
> Hover your mouse over to check your extension number, extension name, IP address of Linkus Web Client and missed calls.
>
> 
>

- The IP address of Linkus Web Client is automatically added to the blocklist, which means that the Chrome extension will NOT detect phone numbers on your Linkus Web Client.
- A mini, pop-out Linkus Web Client is displayed where you can do the following operations:
  - **Make a call**
  - **Receive a call**
  - **Change extension presence and agent status**
  - **Quickly access voicemails**
  - **Quickly access function keys**
  - **Quickly access call logs**


Quick access to voicemails
Yeastar Linkus for Google
Number or Name
Change extension presence
Change agent status
Quick access to function keys
Number
Quick access to call logs
1
2 ABC
3 DEF
4 GHI
5 JKL
6 MNO
7 PQRS
8 TUV
9 WXYZ
*
0 +
#

Click to Call via Linkus Web Client

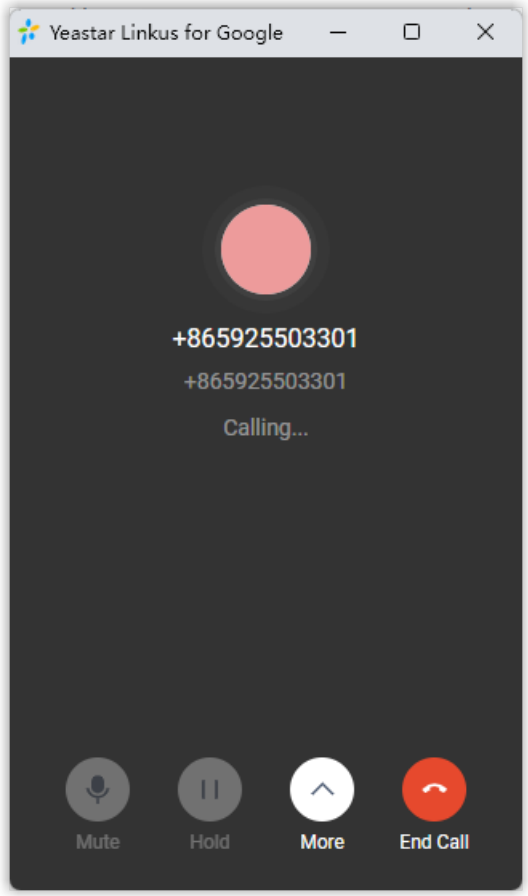
After setting up 'Yeastar Linkus for Google' extension to work with Linkus Web Client, you can click phone numbers on web-based CRMs or websites to call out from Linkus Web Client.

Procedure

Click the detected phone number that you want to dial.

Result

The call is sent out via Linkus Web Client directly.



Note:

- The phone number is automatically filtered (only numbers and + are kept) and pasted on Linkus Dialpad before calling out.
- Do NOT click ✕ to close the mini, pop-out Linkus Web Client during a call. Otherwise, the call will be ended.

What to do next

You can change the following preferences of click-to-call:

- The length of phone number to be detected
- Whether to display call icon for phone number detected
- Whether to detect phone numbers for a website

For more information, see Change 'Yeastar Linkus for Google' Preferences.

Forward an Incoming Call to Voicemail

This topic describes how to forward an incoming call to your voicemail directly from the incoming call pop-up.

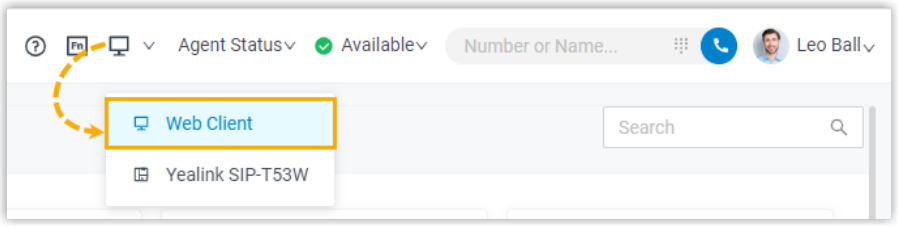
Requirements

PBX Server

The firmware of the PBX server is 83.20.0.128 or later.

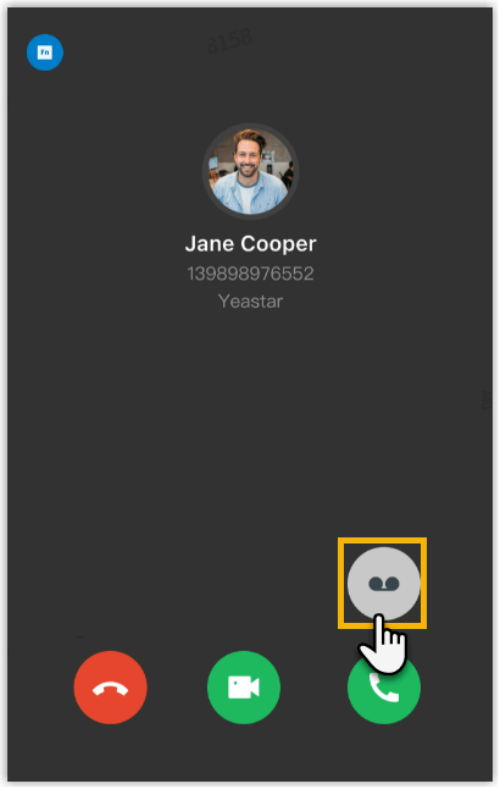
Yeastar Linkus for Google

- Version 4.16.1 or later
- Associated with Linkus Web Client (In **Web Client** mode)



Procedure

When there is an incoming call reaching your extension, click on the incoming call pop-up.



Result

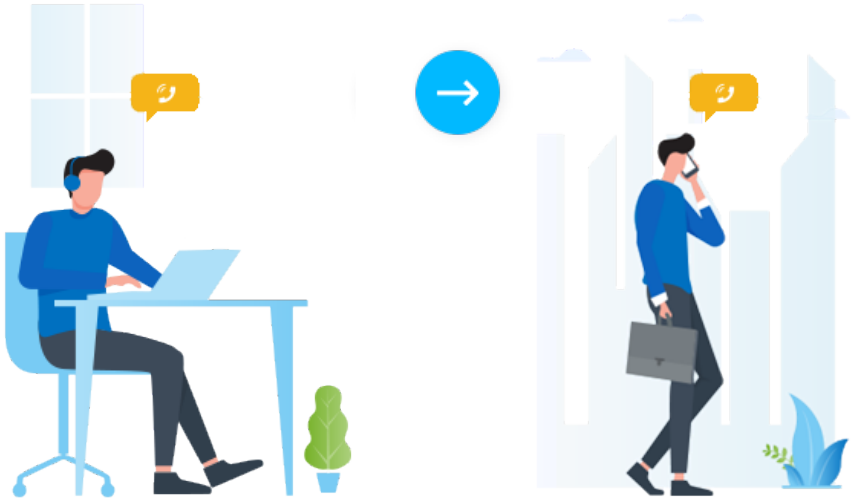
The incoming call is forwarded to your voicemail.

Flip an Active Call between Devices

Call Flip feature allows you to effortlessly and seamlessly flip an active call from Linkus Web Client to another device (with your extension registered), without any interruption to the conversation.

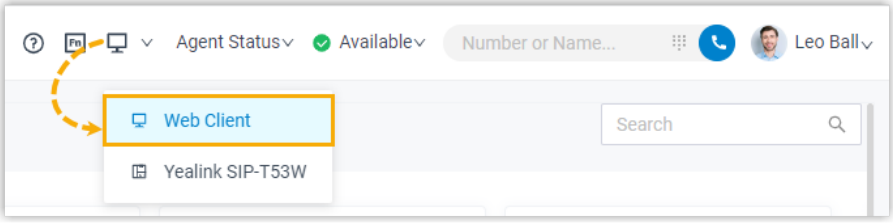
Scenario

Assume that you are in a call with a customer, but have to get out of the office. In this case, you can flip the call to your mobile phone, keeping talking without customer knowing the switchover.



Requirements

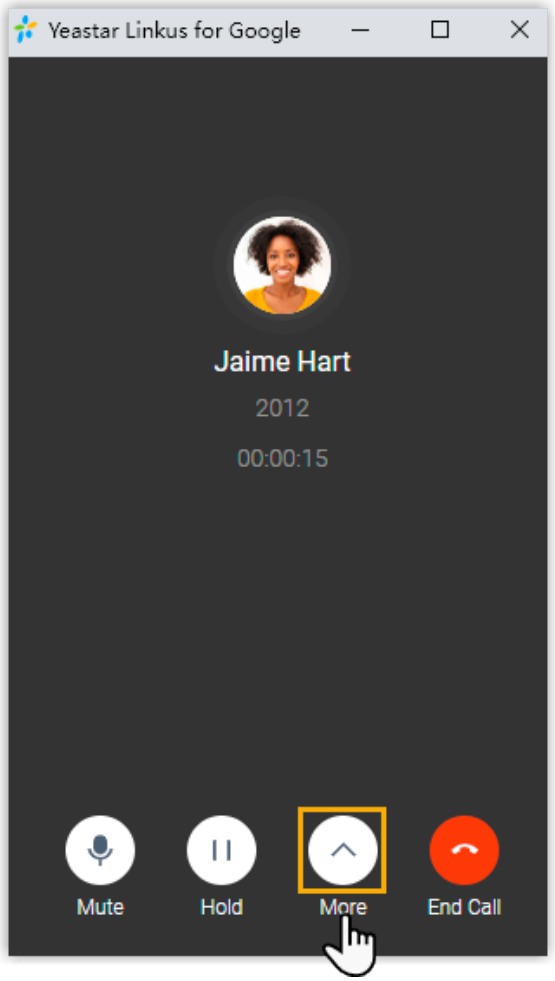
- **PBX Server**: Version 83.8.0.25 or later
- **Yeastar Linkus for Google**:
  - Version 3.3.0 or later
  - Associated with **Linkus Web Client** (In **Web Client** mode)



- **Extension**: Your extension has been registered on more than one device.

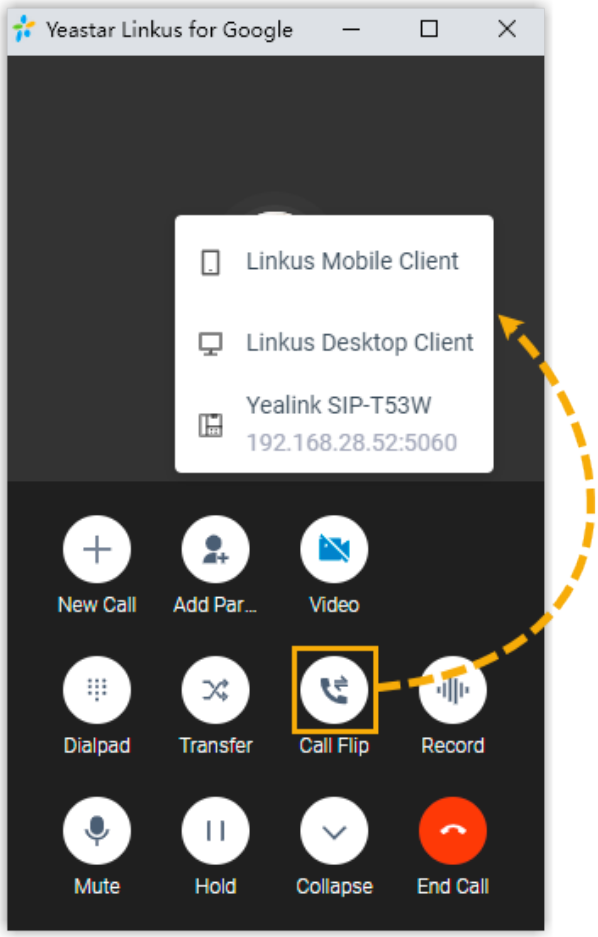
Procedure

1. During an active call, click **More**.



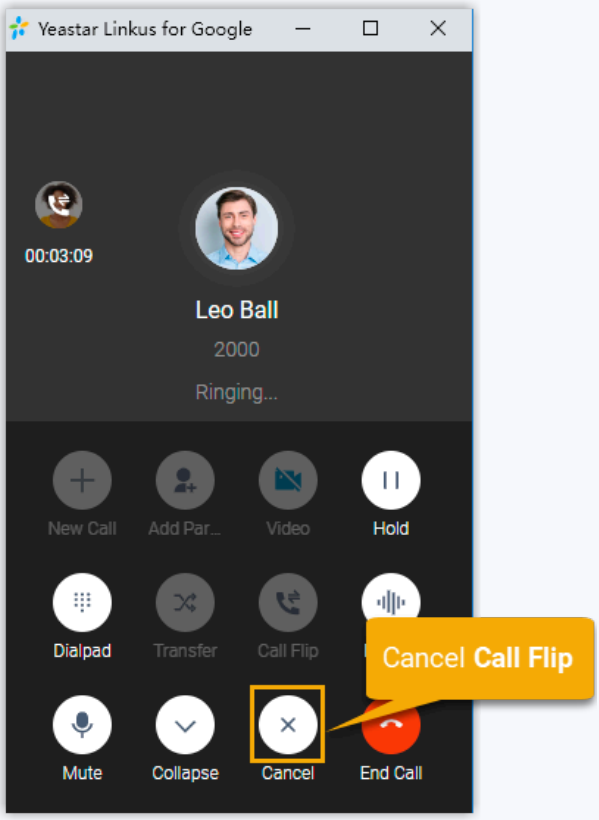
2. On the expanded menu, click **Call Flip**.

   All the other devices where your extension is registered are displayed.



3. Click the desired device.
   Linkus will make a call to your extension on the device.

> **Tip:**
> In case you want to cancel call flip, click **Cancel** at the bottom-right corner of the call screen.



4. Answer the call on the selected device.

   The call is flipped to the selected device.

Related information

[Continue an Active Call on Linkus Web Client]

Continue an Active Call on Linkus Web Client

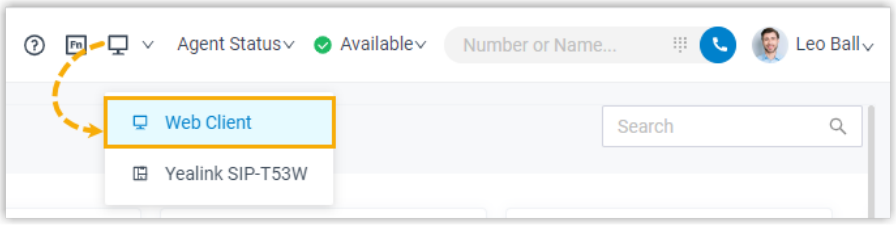
Call Switch feature allows you to retrieve an active call from the original device (with your extension registered), and continue it on Linkus Web Client, without any interruption to the conversation.

Scenario

Assume that you answer a call from a customer while on the road, you want to be hands-free when returning to the office. In this case, you can retrieve the call from mobile phone to Linkus Web Client, keeping talking without customer knowing the switchover.

Requirements

- **PBX Server**: Version 83.8.0.25 or later
- **Yeastar Linkus for Google**:
  - Version 3.3.0 or later
  - Associated with Linkus Web Client (In **Web Client** mode)

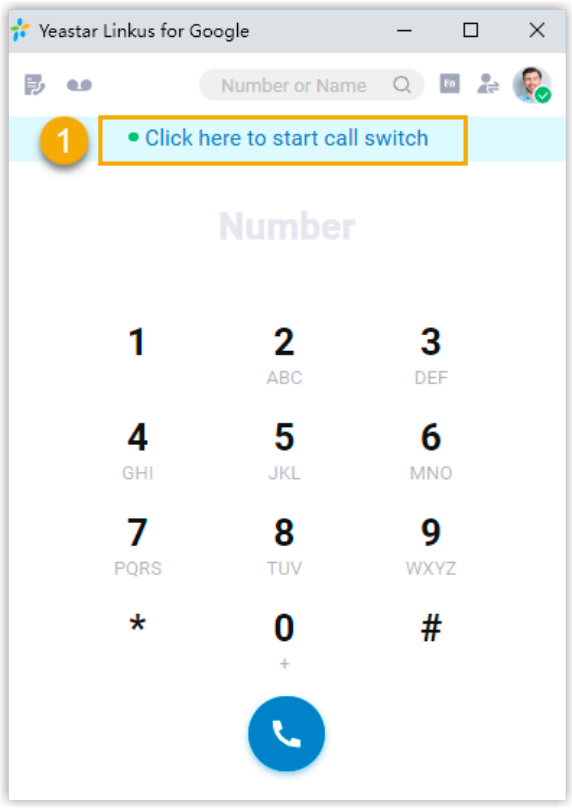


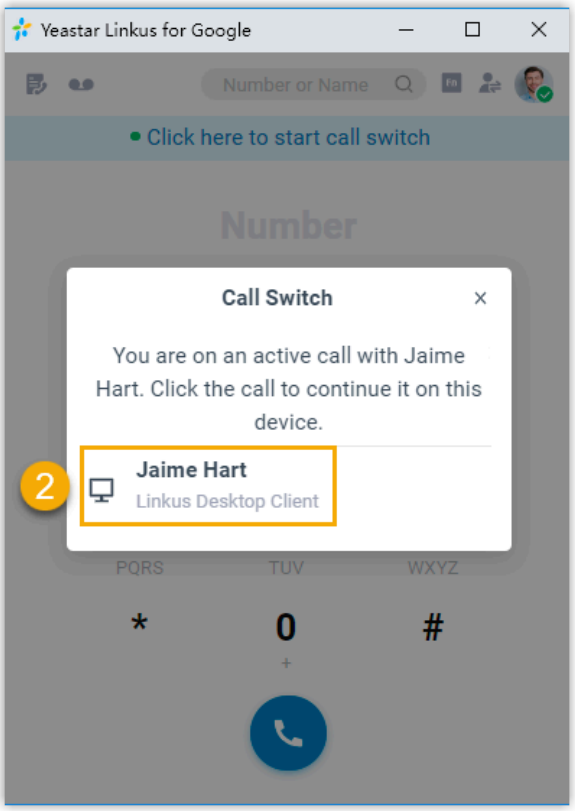
- **Extension**: Your extension has been registered on more than one device.

Prerequisites

You have an active call on another device.

Procedure





1. On the top of 'Yeastar Linkus for Google', click **Click here to start call switch**.

   The active call on another device is displayed.
2. Click the call.

Result

The call is retrieved from the original device to Linkus Web Client.

Related information

[Flip an Active Call between Devices]

Park a Call

During an active call, you can directly click button on the call window to park the call on a system-assigned or manually selected parking number.

Parking types

You can choose one of the following types to park a call:

> **Note:**
> After parking, the call remains on the parking number for a specified period of time (default 60 seconds). Upon timeout, the call will be routed back to the parking initiator or forwarded to a predefined destination (such as a specified number or voicemail).
>
> Both the parking timeout and the timeout destination are configured by your system administrator on PBX server.

- **System Park**: If you need to temporarily switch devices or hand off a call to any available colleague, park the call on a system-assigned parking number.

  You can then either dial the number on another device or share it with your team for a quick handoff.
- **Selected Park Number**: If the departments or individuals have their own dedicated parking numbers, you can park the call on a specified parking number according to your need.

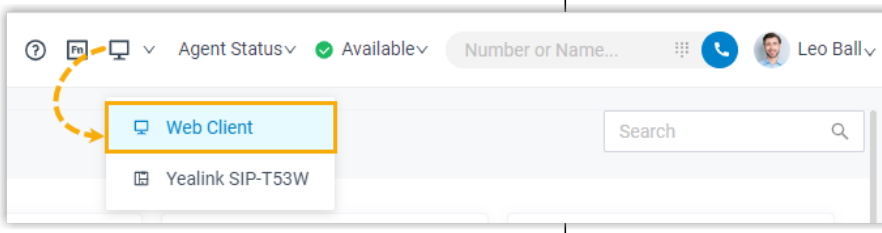
  For example, you need to hand off a call to a designated department, park it directly on their shared parking number. Members of that department can then retrieve the call from their devices to seamlessly continue the call.

Park a call on a system-assigned parking number

Requirements

Platform	Requirements
PBX Server	• Version 83.21.0.66 or later. • System administrator has enabled the **Call Parking** feature code on PBX server.
Yeastar Linkus for Google	• Version 4.18.1 or later

Platform	Requirements
	• Associated with Linkus Web Client (In **Web Client** mode)

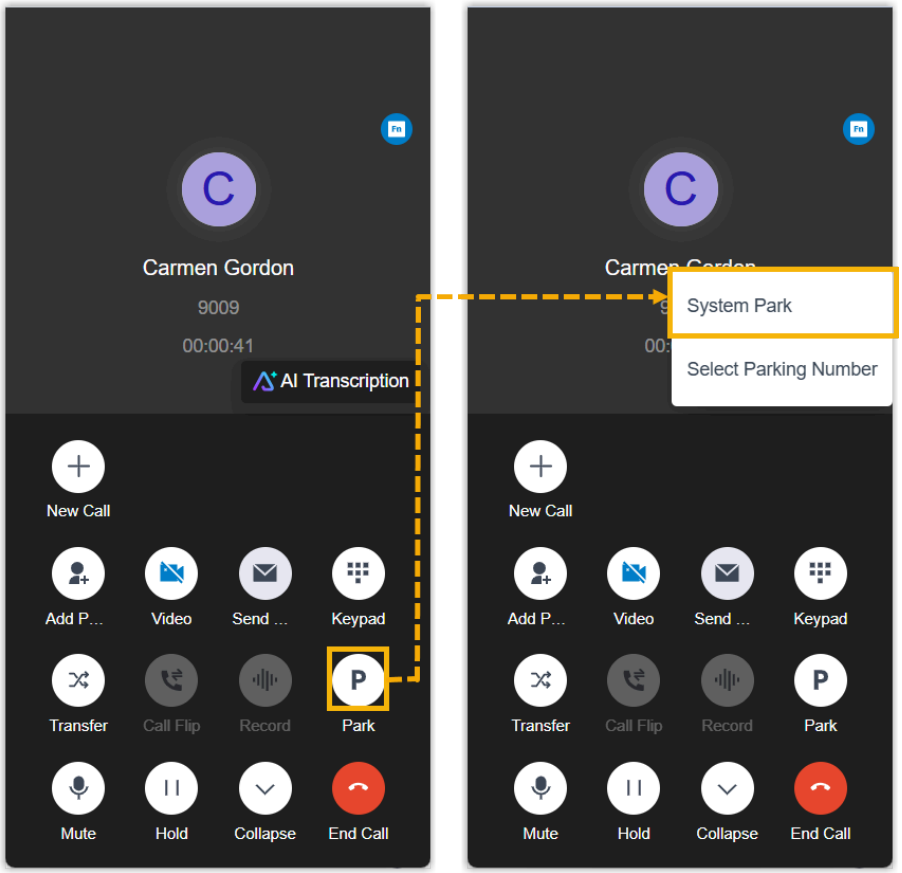


Scenario

During a call, if you need to go from the public area to a conference room, you can park the call. On the IP phone in the conference room, simply dial the parking number to continue the call.

Procedure

During an active call, click **Park** on the call window, then select **System Park**.



Result

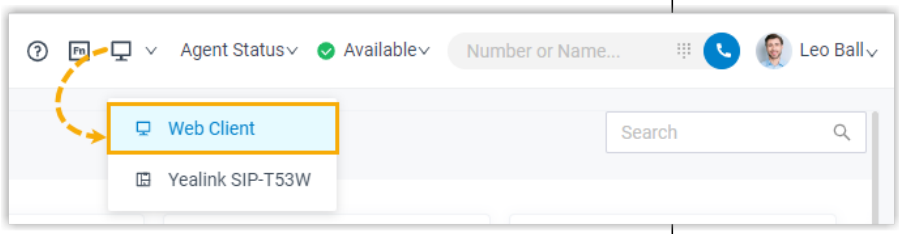
- The call is parked on a system-assigned parking number, and a toast notification appears on the screen showing the parking number, for example, "The call has been parked at 6000.".

> **Note:**
> If no parking number available, a toast notification appears with the message "No available parking slot." and the call is automatically resumed.

- You can dial the parking number on the device with a PBX extension registered in the conference room to retrieve the call.

Park a call on a specified parking number

Requirements

Platform	Requirements
PBX Server	• Version 83.21.0.66 or later. • System administrator has enabled the **Directed Call Parking** feature code on PBX server.
Yeastar Linkus for Google	• Version 4.18.1 or later • Associated with Linkus Web Client (In **Web Client** mode) 

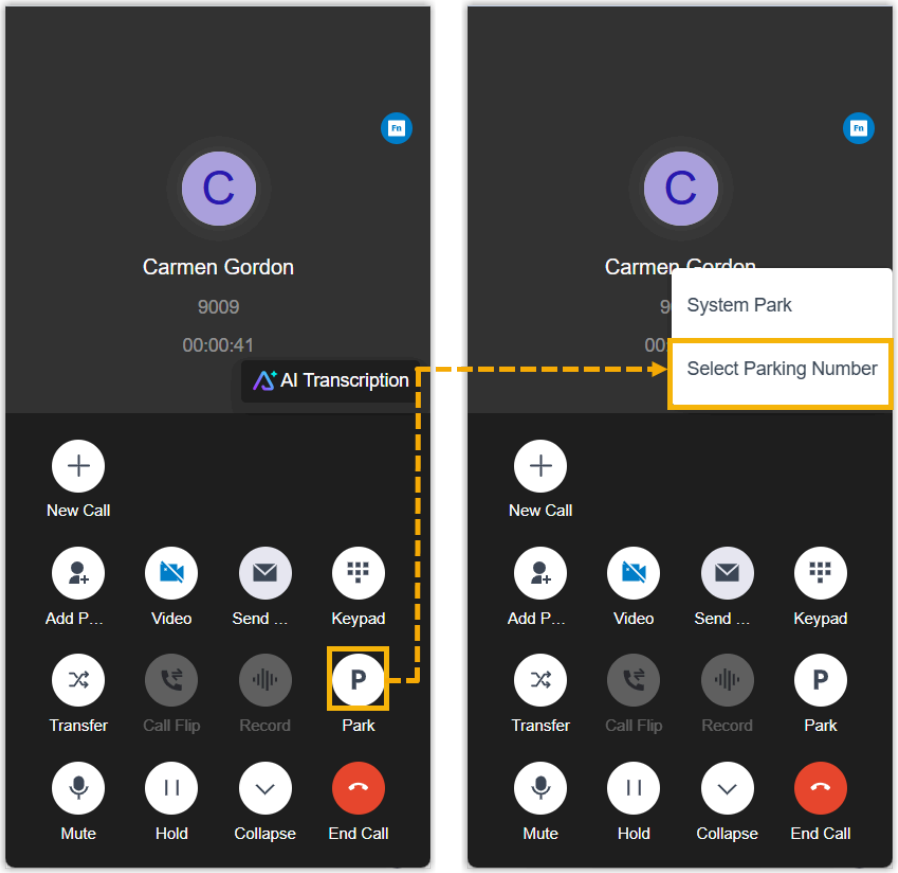
Scenario

To facilitate internal collaboration, each department has its dedicated parking number (e.g., `6004` for Sales department).

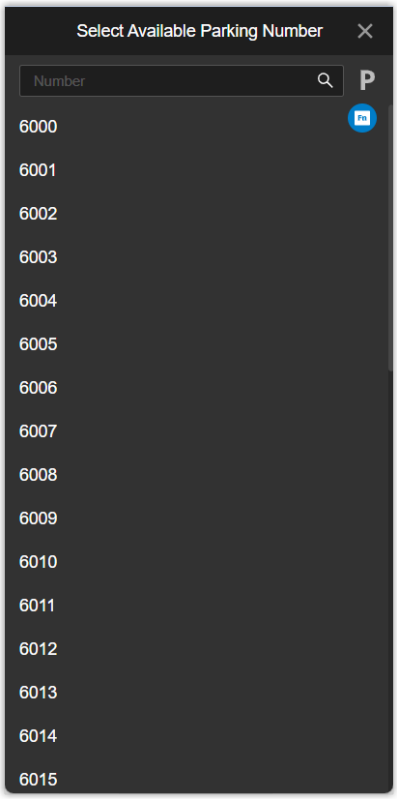
During an active call, if your customer requires another department's (e.g., **Sales**) service, you can park the call on the department's parking number. Anyone in the designated department can retrieve the call using the number to quickly assist the customer.

Procedure

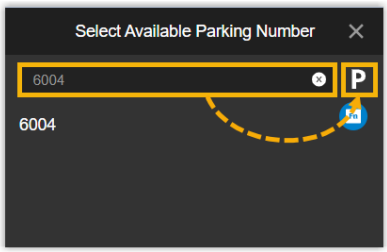
1. During an active call, click **Park** on the call window, then select **Selected Park Number**.



The call is put on hold, and the window shows the list of current available parking numbers.



2. In the **Select Available Parking Number** list, select the desired parking number using either of the following methods.
    - In the number list, search and select the desired parking number.
    - In the search bar, enter the desired parking number, then click **P** beside the search bar.



Result

- The call is parked on the specified parking number, and a toast notification appears on the screen with the massage "The call has been parked at 6004.".

> **Note:**
> If the selected parking number is unavailable, a toast notification appears with the message "No available parking slot." and the call is automatically resumed.

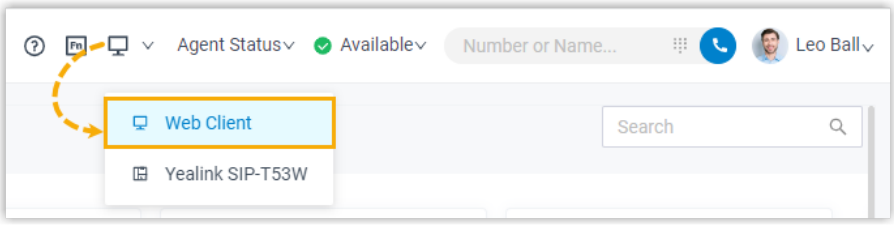
- The salespersons can dial the parking number or press the associated **Park & Retrieve** function key on their device to quickly retrieve the parked call.

Add Notes to a Call

Call Note feature allows you to take notes directly during calls, and to review or edit notes in call logs after calls, helping you to capture important details for future reference.

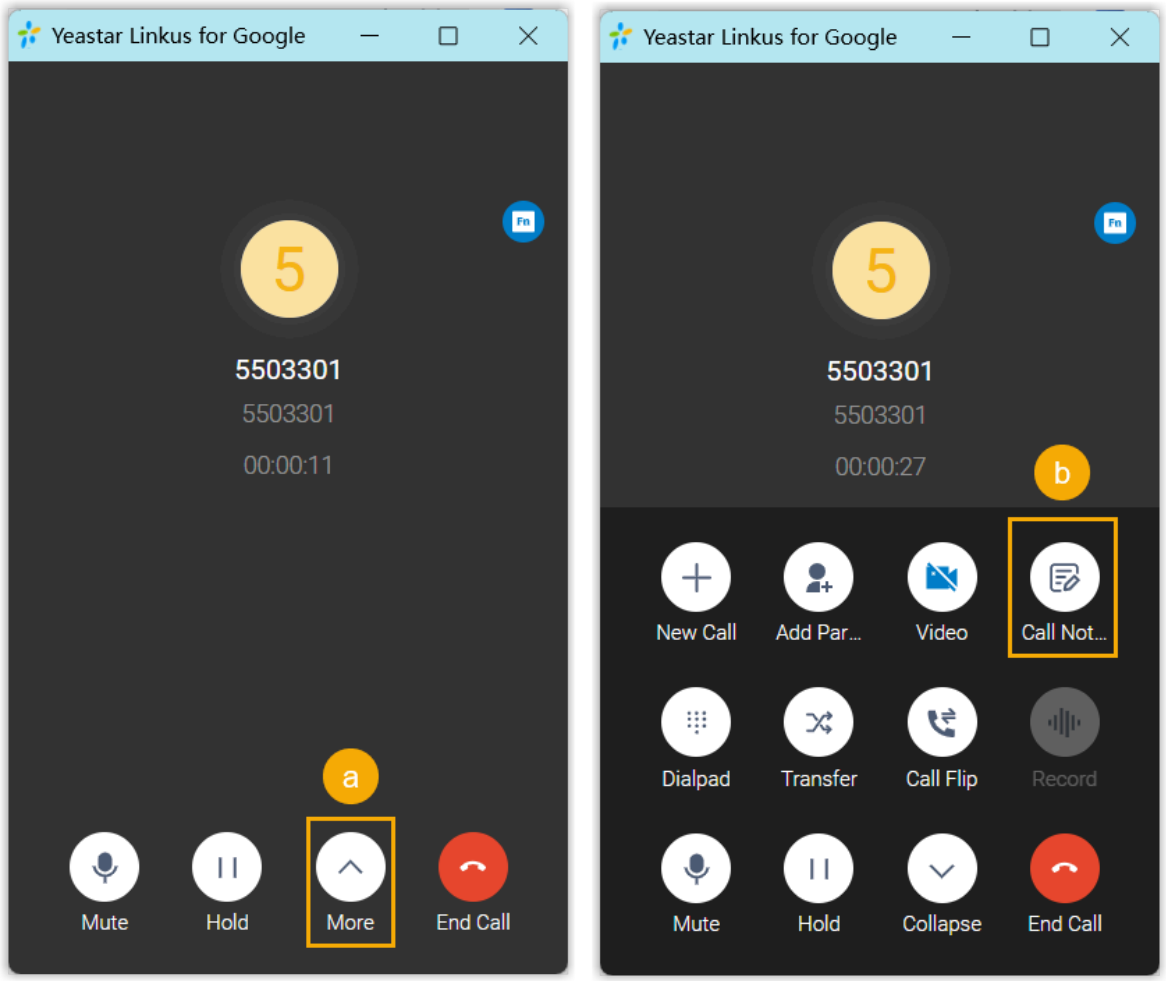
Requirements

- **PBX Server**:
  - Version 83.18.0.102 or later
  - System administrator has configured call disposition codes on server, and granted you the permission to use call note feature.
- **Yeastar Linkus for Google**:
  - Version 4.12.2 or later
  - Associated with Linkus Web Client (In **Web Client** mode)

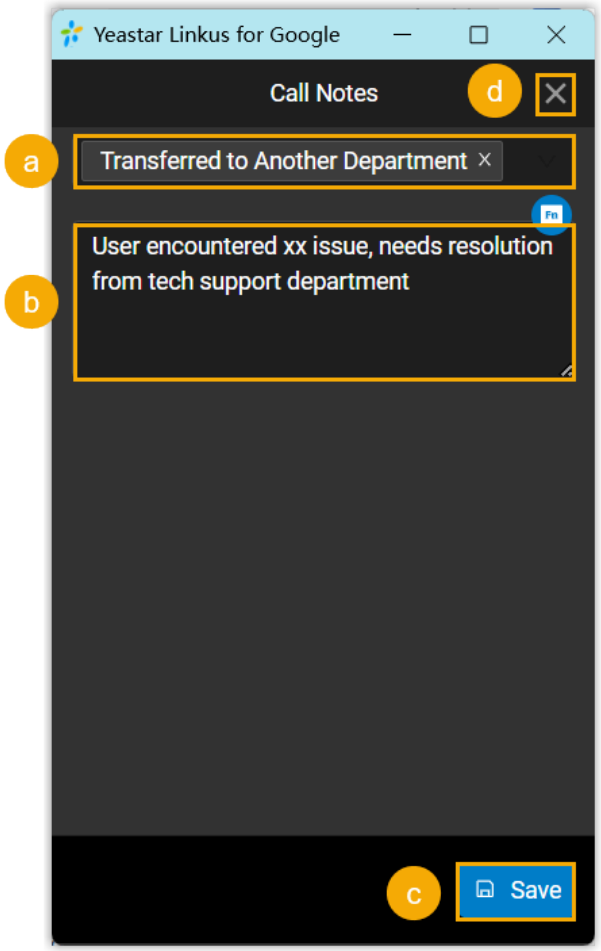


Procedure

1. During an active call, click **More**, then click **Call Notes** to open the call note panel.



2. In the call note panel, add tags and remarks for the call according to your needs.



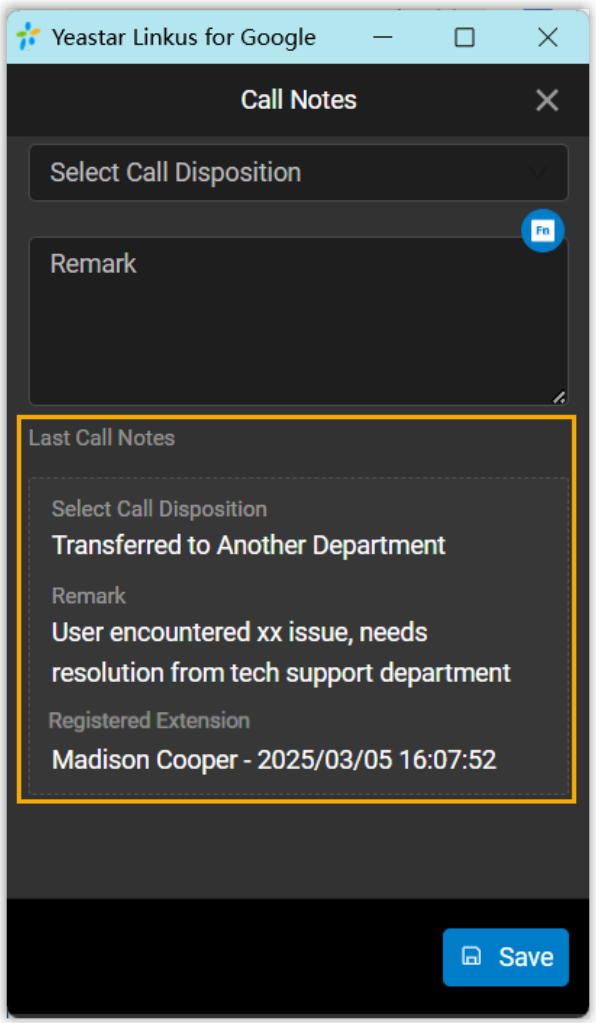
a. In the **Select Call Disposition** drop-down list, select a disposition code.
b. In the **Remark** field, enter short descriptions to note down essential information for the call.
c. Click **Save**.
d. Click ✕ to close the call note panel.

Result

- An "Edited Successfully" prompt pops up, indicating that call note is saved successfully.

> **Note:**
> You can modify and save the notes multiple times before the call ends.

- If the call is transferred, the next user with access to the call note feature can view the last call note after answering the call.


Yeastar Linkus for Google
Call Notes
Select Call Disposition
Remark
Last Call Notes
Select Call Disposition
Transferred to Another Department
Remark
User encountered xx issue, needs resolution from tech support department
Registered Extension
Madison Cooper - 2025/03/05 16:07:52
Save

Send Call Details via Email

To streamline your call follow-up process, you can email call details, such as contact information, call notes, and AI call summary from the Linkus client. This feature is available both during an active call and after the call ends.

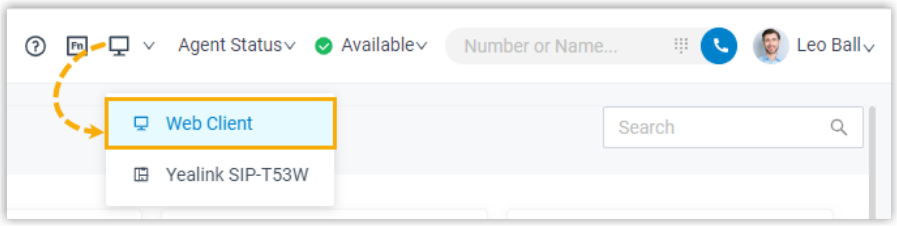
Requirements

PBX Server

The firmware of the PBX server is 83.21.0.66 or later.

Yeastar Linkus for Google

- Version 4.18.1 or later
- Associated with Linkus Web Client (In **Web Client** mode)



Prerequisites

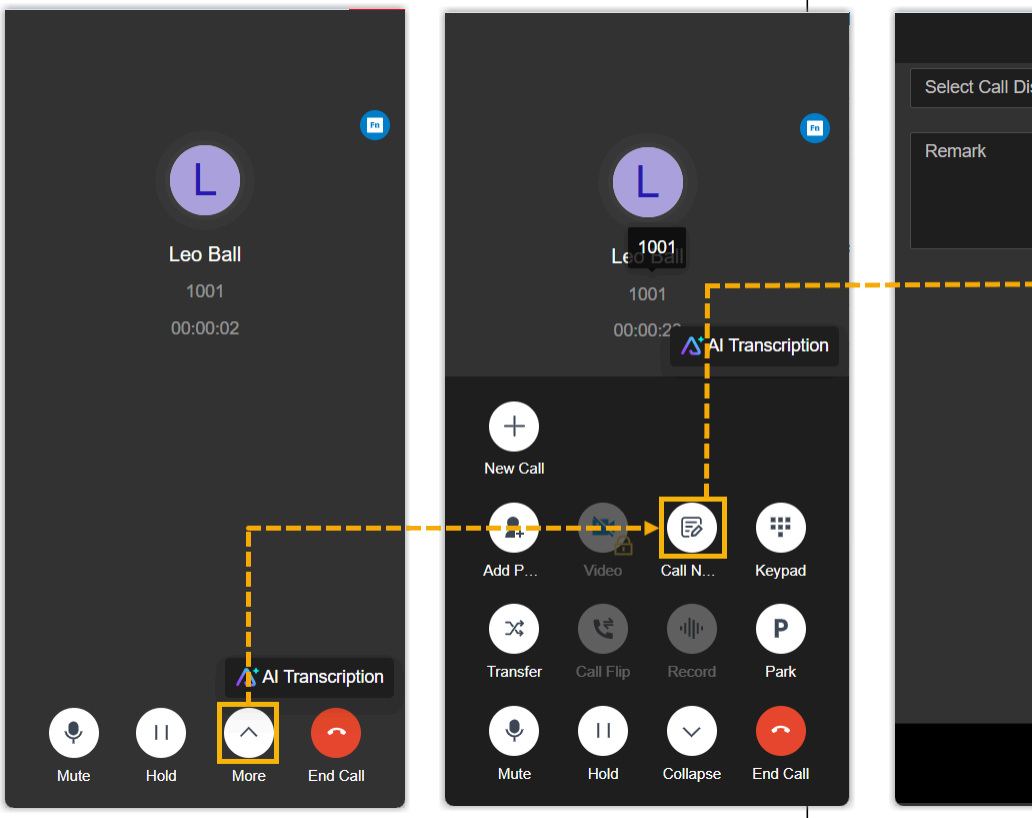
You have selected the desired email client on the Linkus Web Client and completed the following settings.

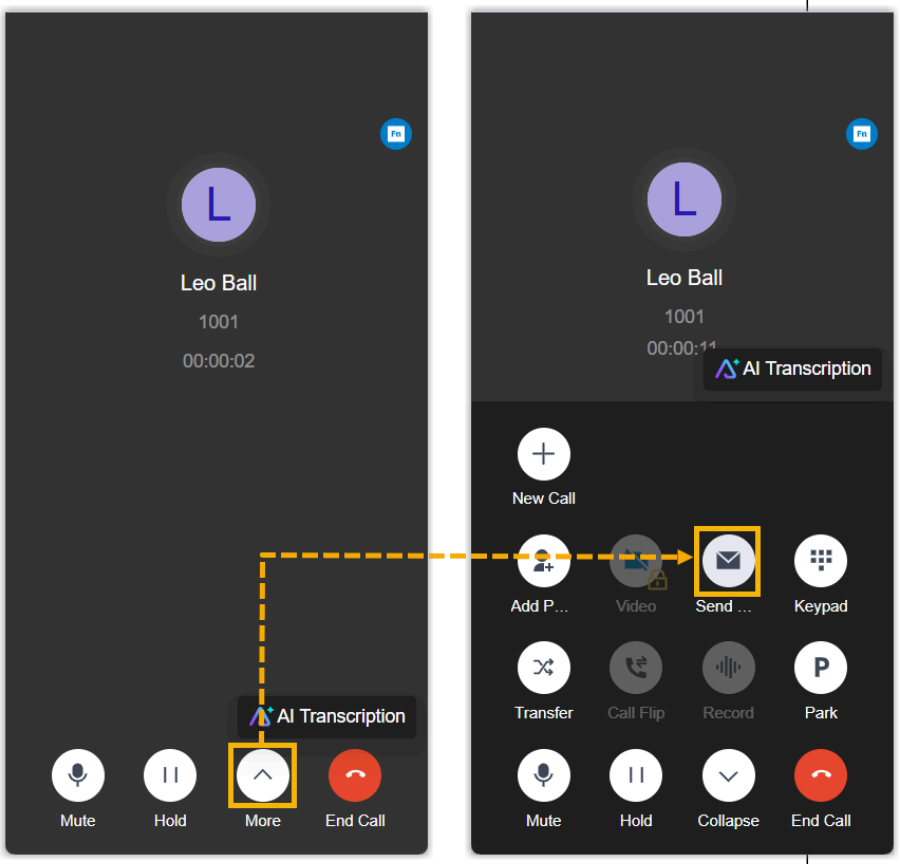
- If you use the system default email client on your computer, set a default email client within your operating system and sign in to an account.
- If you use a web-based email client, sign in to an account in the corresponding web interface.

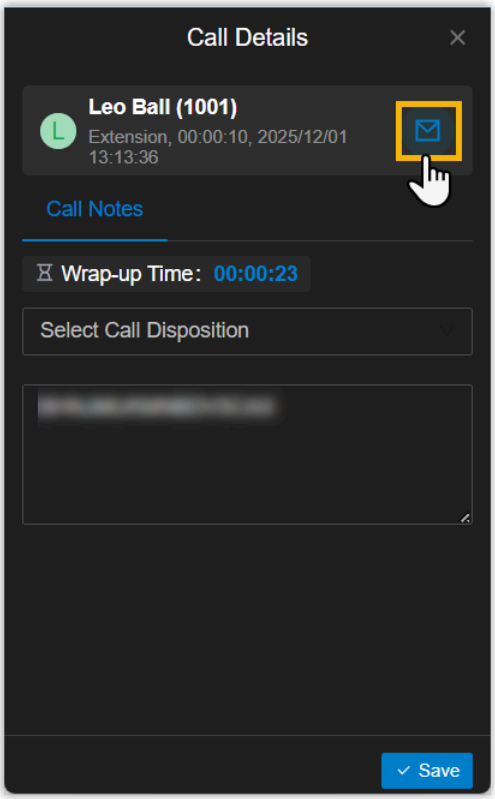
Procedure

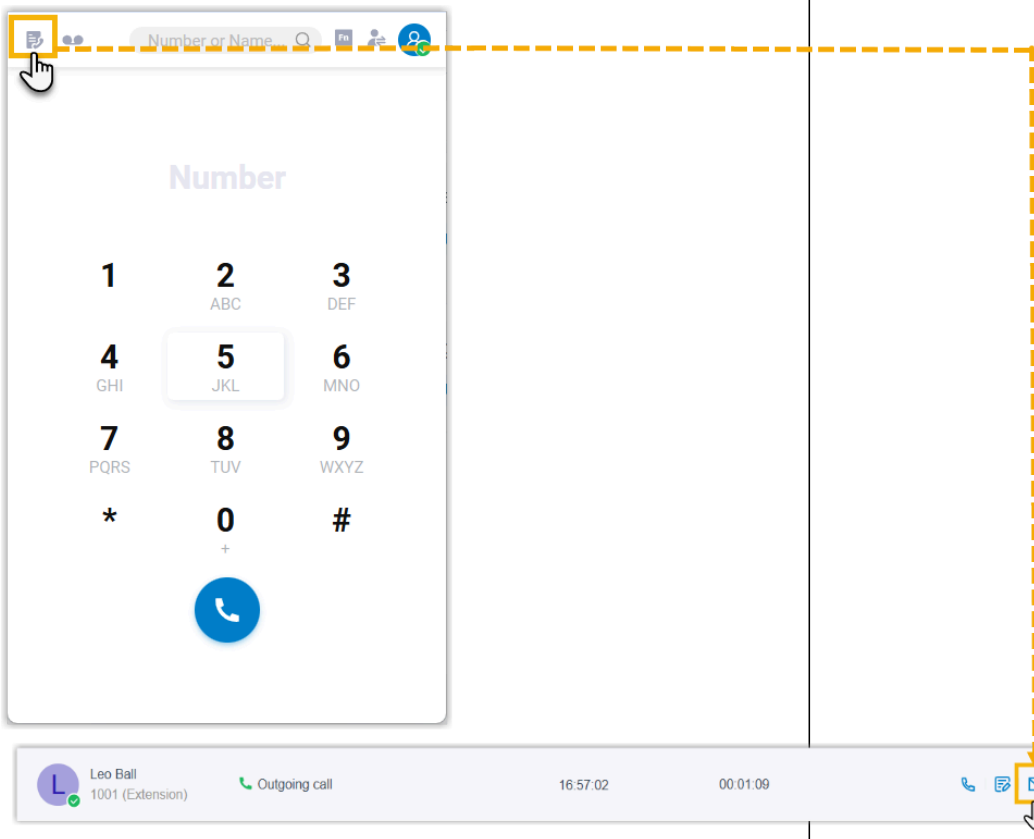
1. Locate and click the button for email sending based on your scenario.

Scenario	Methods
Send call details during an active call	• If the call note feature is available, click **More > Call Notes > System Default**.

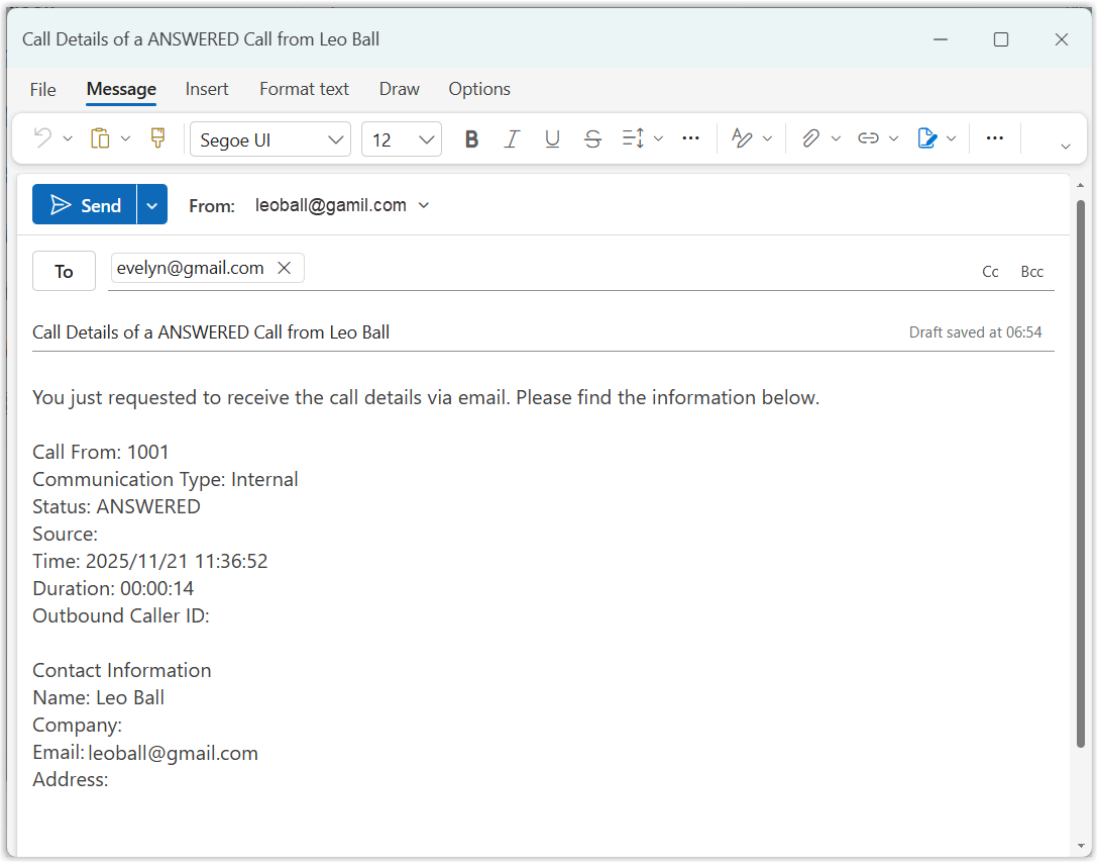
Scenario	Methods
	 • If the call note feature is unavailable, click **More > Send Email**.

Scenario	Methods
	
Send call details after a call ends	• In the post-call pup-up window, click ✉.

Scenario	Methods
	 • Click on the top left corner to redirect to Linkus Web Client and click beside the desired call log.

Scenario	Methods
	

The Linkus client automatically launches the specified email client (a desktop application or a web application) and creates a new email that is pre-filled with the recipient's email address, a subject, and a body containing the call details.



2. In the new message window, add desired recipients' email addresses, review and edit the email information as needed.

> **Note:**
> It is recommended to avoid entering excessively long content, as the email client or the browser will automatically truncate the message when it exceeds their allowed maximum size, resulting in incomplete content.

3. Click **Send**.

Result

The call details are sent to the specified email addresses.

Transcribe a Call

With AI call transcription feature, your calls with the other party can be transcribed to readable texts in real time, and can be summarized automatically after the call ends.

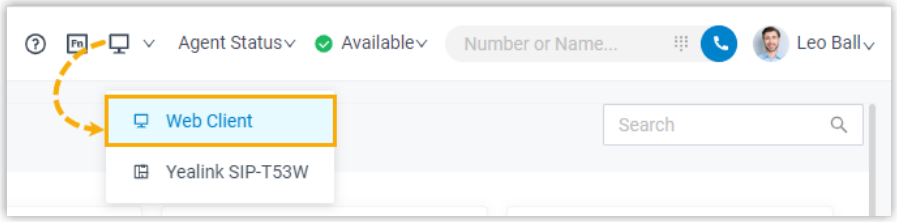
Requirements

PBX Server

- The firmware of the PBX server is 83.20.0.74 or later.
- System administrator has enabled **Call Transcription** for your extension.
- There is sufficient transcription time available for the AI transcription.

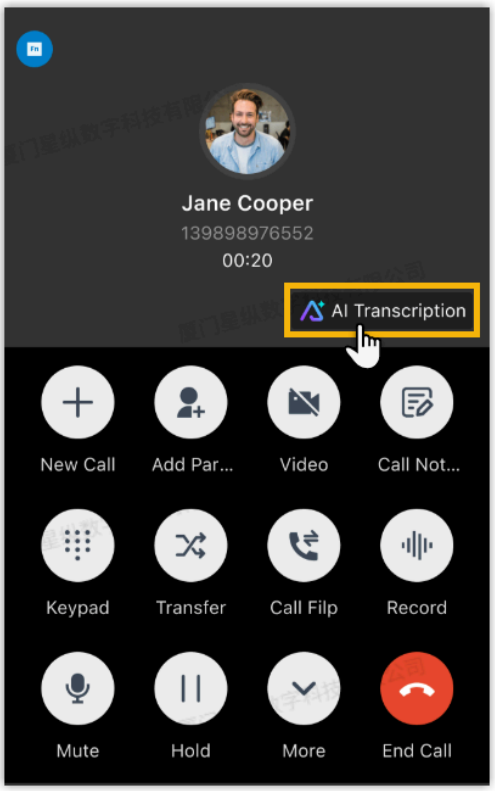
Yeastar Linkus for Google

- Version 4.15.1 or later
- Associated with Linkus Web Client (In **Web Client** mode)

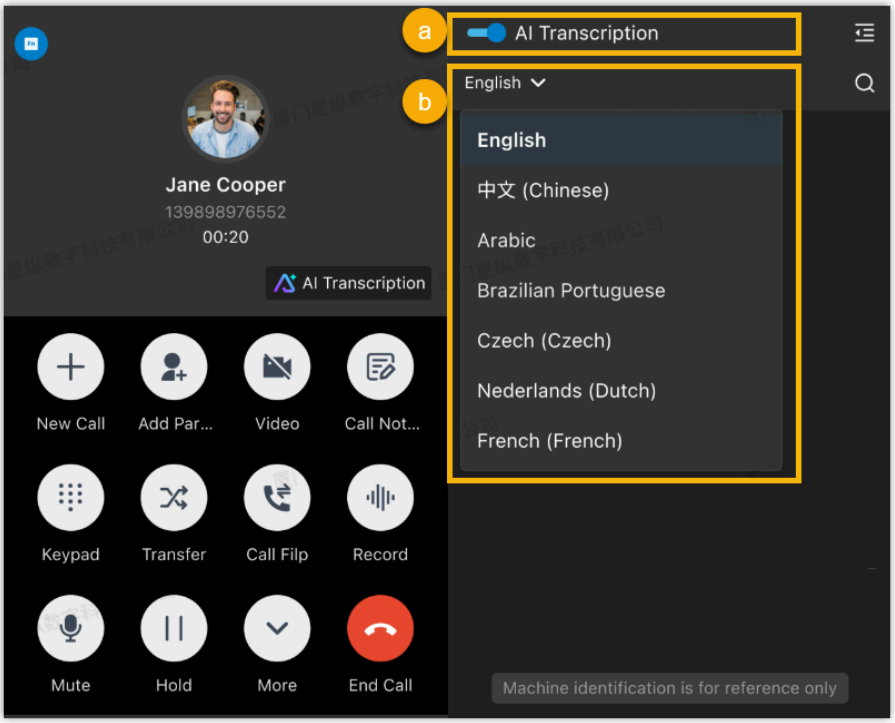


Procedure

1. During an active call, click **AI Transcription** to open the transcription panel.



2. Transcribe the call according to your needs.



a. Turn on **AI Transcription**.

Once enabled, the audio of both parties will be transcribed into readable texts in real time.

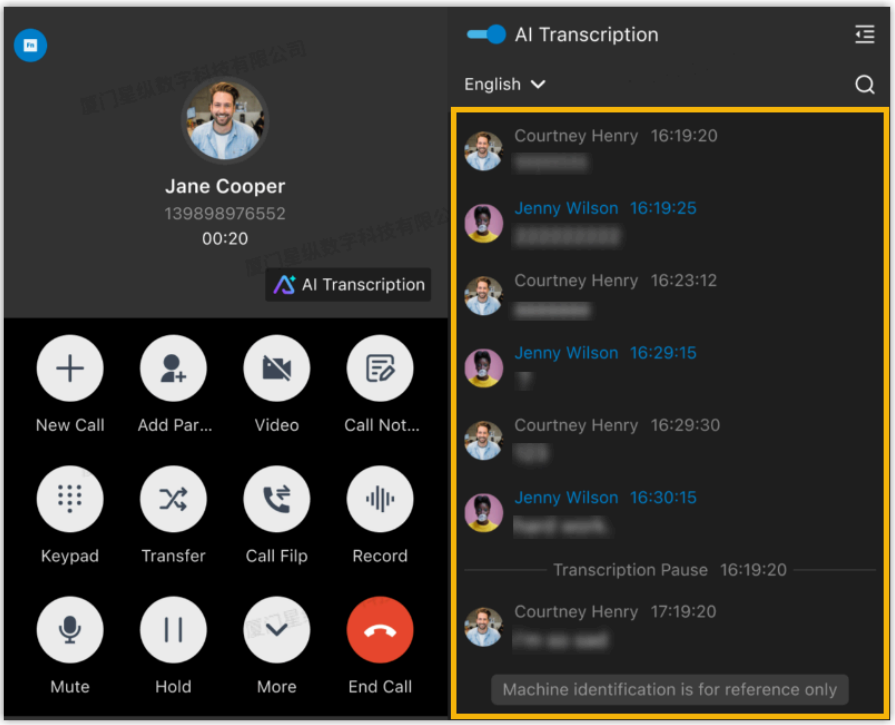
> **Note:**
> If **Automatic Call Transcription** is enabled, transcribing starts automatically whenever your extension joins a one on one call.

b. **Optional**: In the language drop-down list, change the transcription language for the current calls as needed.

> **Note:**
> For internal calls between extension users, only one party's language setting is applied, and the language option for the other party is hidden.
> - If both parties have enabled **Automatic Call Transcription**, the caller's language setting applies.
> - Otherwise, the language setting of the party who first initiates **AI Transcription** will be used.

Result

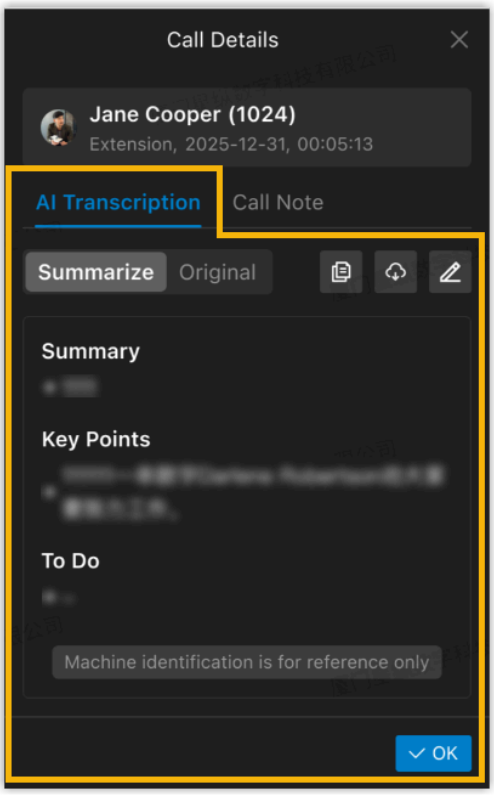
- During the call, the audio is being transcribed into readable text in real time and is being displayed in the right panel.



S

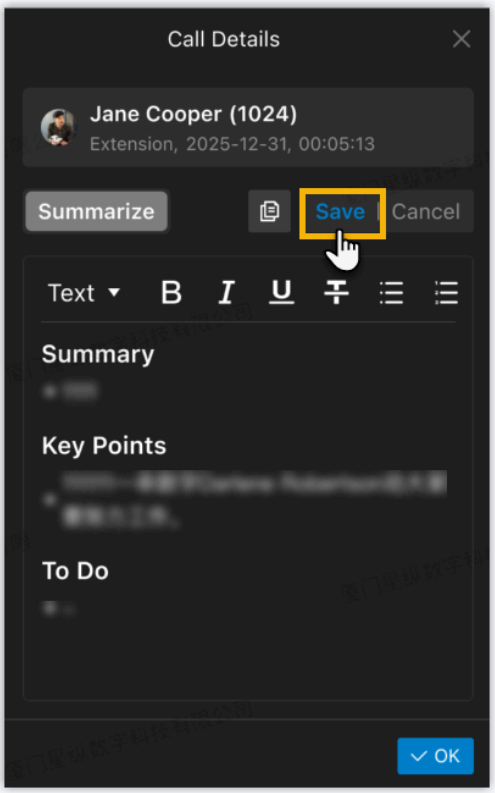
> **Tip:**
>
> To search for specific transcribed content, click beside the language drop-down list. The matching text will be highlighted.

- If **Show Transcription Text After the Call** enabled, the AI-generated summarize and transcript will be displayed in a automatic pop-up after the call ends.



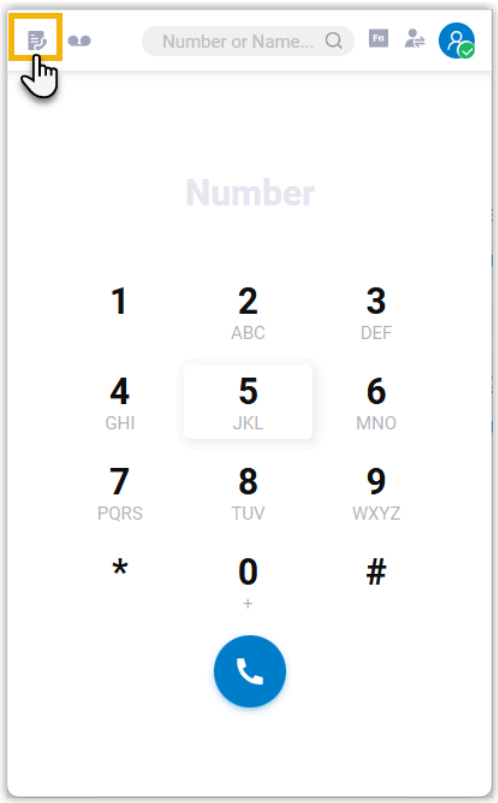
Tip:
You can manage the summarize and transcript as needed.

- To edit the summarize, click in the **Summarize** section. After editing, click **Save** in the top-right corner.



- To copy the content of summarize, click in the **Summarize** section.
- To search the content of transcript, click in the **Original** section.
- To download the summarize or transcript, click and select the desired file type.

- To search for transcription content in call logs, click on the top left corner to redirect to Linkus Web Client and view transcript for specified calls. For more information, see Linkus Web Client - Transcribe a Call.


Number or Name...
Number
1
2
ABC
3
DEF
4
GHI
5
JKL
6
MNO
7
PQRS
8
TUV
9
WXYZ
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Audio Conferencing

Audio Conferencing Overview

Audio Conferencing is a feature that aims for instant meeting while on a call. If third party involvement is needed during a call, you can invite them to an audio conference by directly dialing their phone numbers.

Requirements and Restrictions

Before you begin, read through the requirements and restrictions for using Audio Conferencing feature.

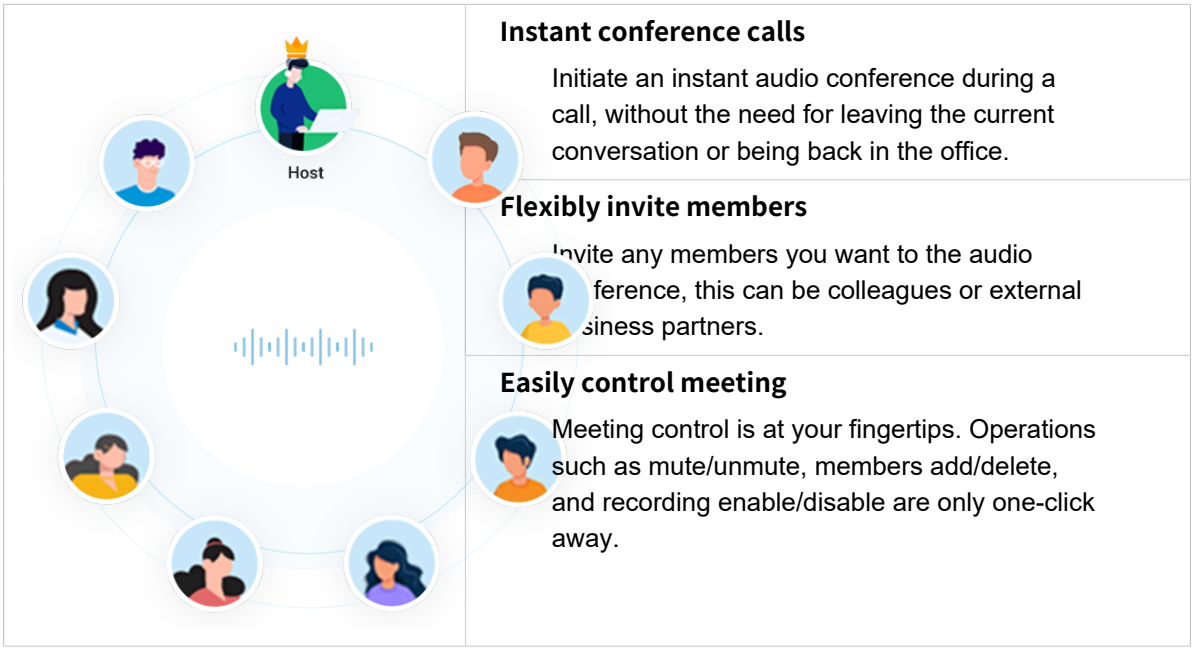
Requirements

- **Yeastar Linkus for Google**: Version 3.3.0 or later
- **Linkus Web Client**: Version 83.8.0.25 or later

Restrictions

Up to 9 members can be on an audio conference call.

Highlights

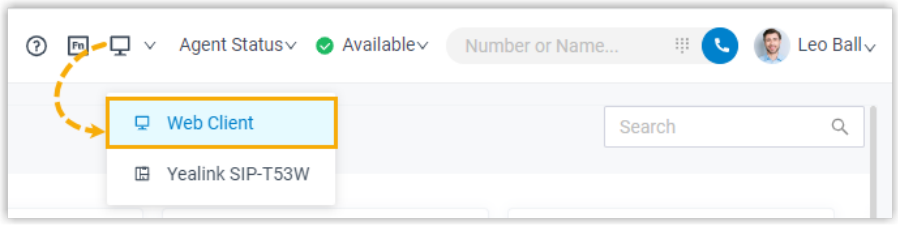


Invite Participants to an Audio Conference Call

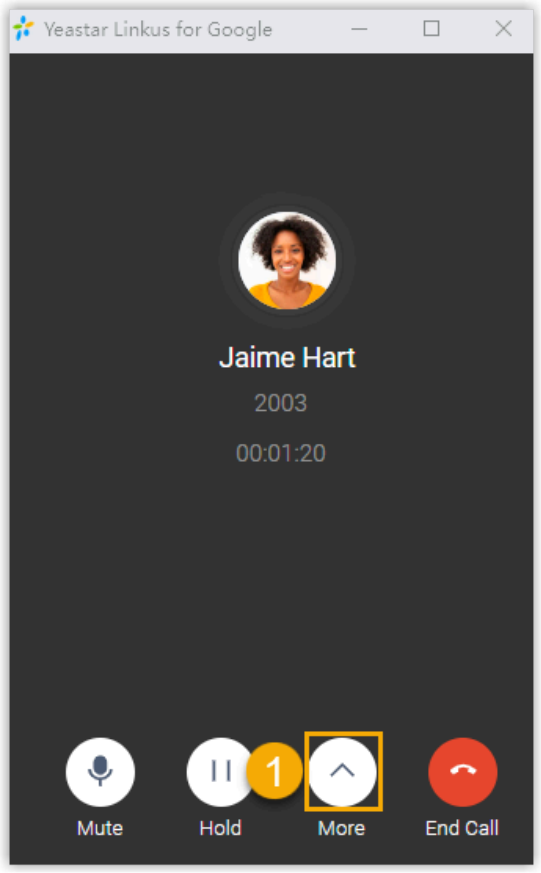
If third party involvement is needed while on a call, you can send the invitation by directly dialing them. As soon as the invitation is sent out, the call would turn into an audio conference call.

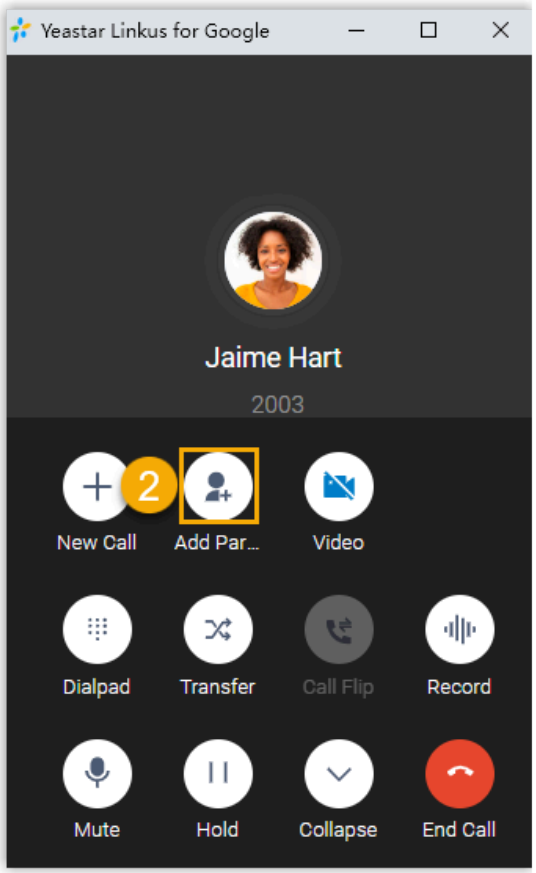
Prerequisites

Go to Linkus Web Client and set it to **Web Client** mode, or you can NOT invite participants to an audio conference call.

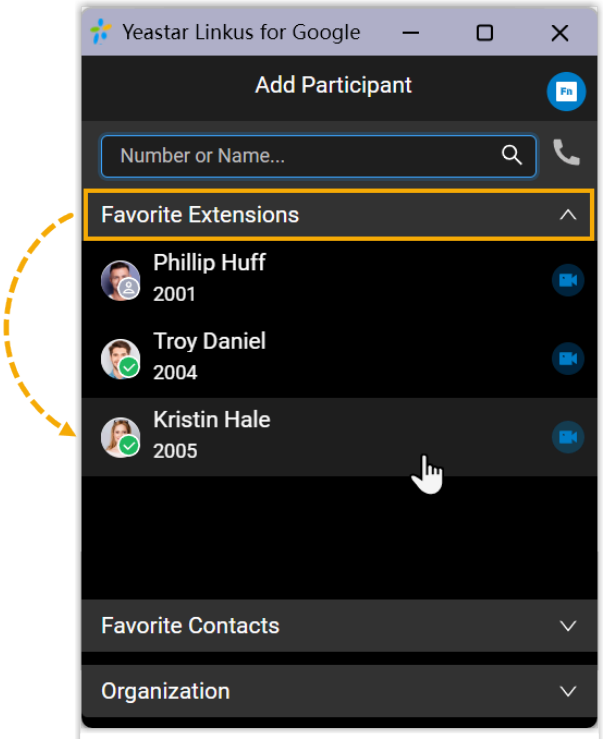


Procedure

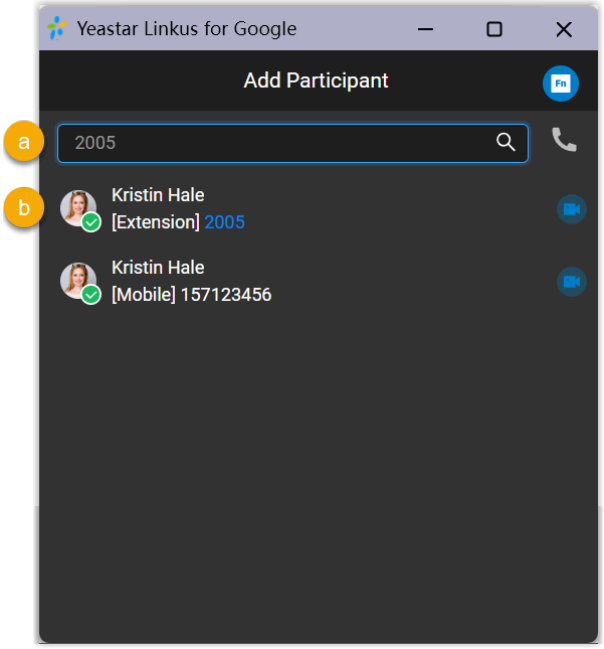




1. During an active call, click **More** to expand the menu.
2. On the expanded menu, click **Add Participant**.
3. Invite participants using either of the following methods.
    - Select a list and click on the desired extension user or contact.



    - To search specific individuals, do as follow:



a. In the search bar, search for extension users or native contacts by the supported filters, or directly invite external users by entering a phone number.

Invitee	Supported Filters
Extension Users	◦ Extension Name ◦ Extension Number ◦ Email Address ◦ Mobile Number
Native Contacts	◦ Contact Name ◦ Company Name ◦ Email Address ◦ Mobile Number
External Users	◦ External Number

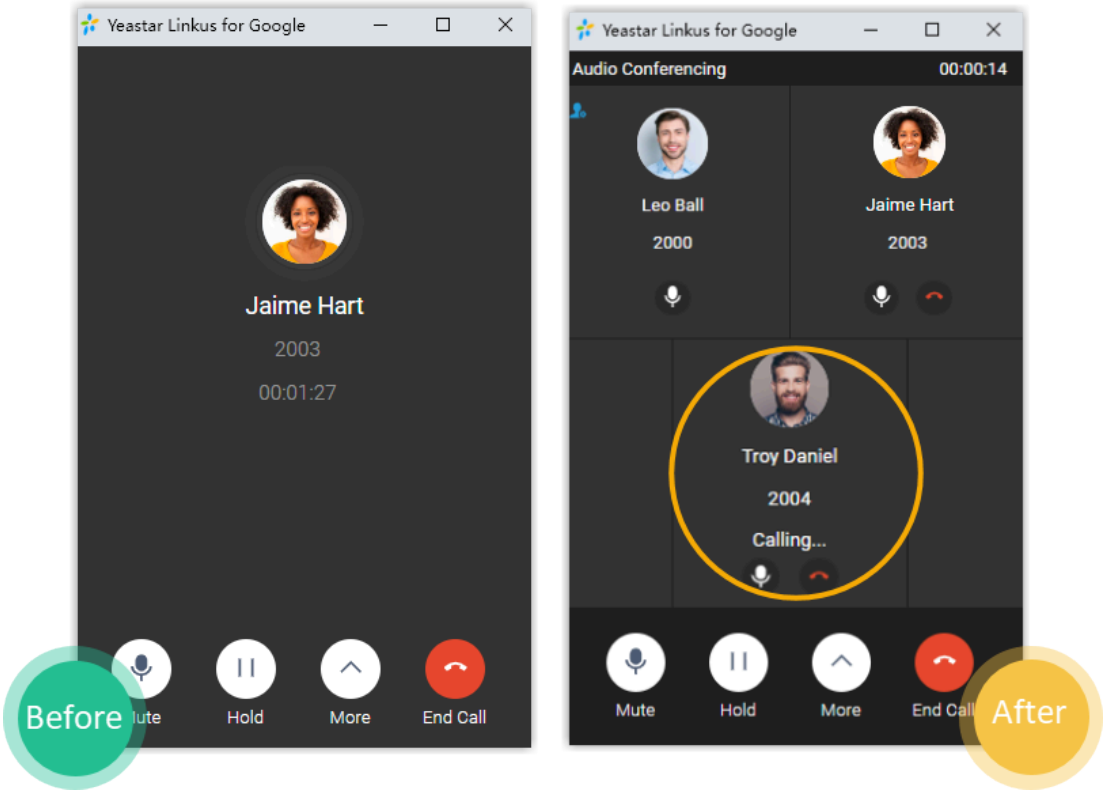
b. Click on the desired individual in the search results.

Result

- The phone call turns into an audio conference call, where you can see a call is sending to the invitee without interrupting the current conversation.

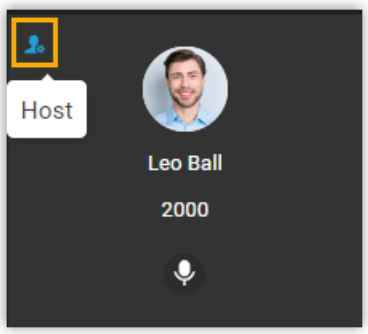
Note:

- If the invitee is an extension user that has set up call forwarding rules, the system will still keep ringing the user until timeout.
- In case you want to cancel invitation, click under the desired invitee.



- The one who sends the call invitation first will be the conference "Host ( )". The Host can manage the audio conference.

  For more information, see Control an In-progress Audio Conference.



Audio Conference Call Operations

This topic describes what operations a host and a participant can do in an audio conference call.

Operations

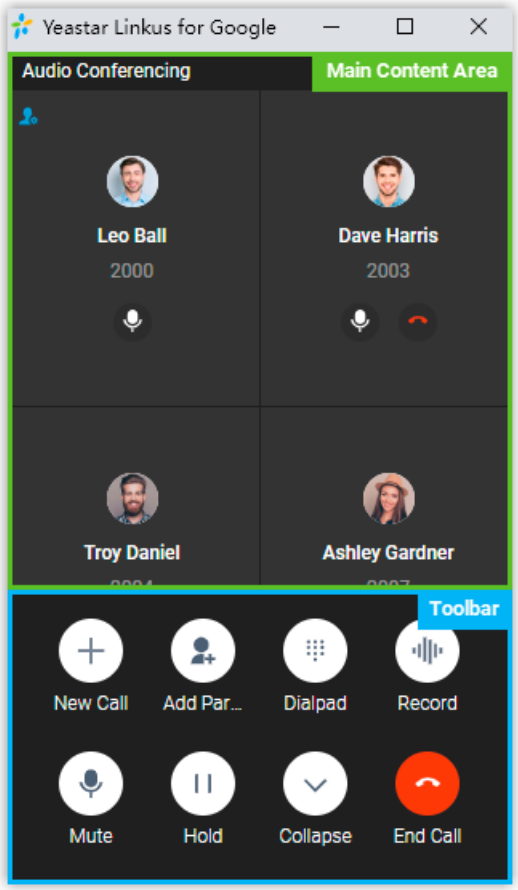
Refer to the following table to check the available operations for a host and a participant in an audio conference call.

Operation	Host	Participant
Turn on/Turn off one's own audio	√	√
Turn on/Turn off participants' audio	√	×
Record a conference	√	×
End a conference	√	×
Leave a conference	√	√
*View participants list	√	√
*Invite participants	√	√
Remove participants	√	×

Note:
Operations marked with * only work for **Linkus Web Client users** and **Linkus Desktop Client users**.

Control an In-progress Audio Conference

Preview of an in-progress audio conference



Main content area

Display audio feed of all the participants.

If you are the host, you can manage participants as follows:

- Click to mute or unmute a specific participant.

> **Note:**
> The microphone status can be synchronized on call screens of the follow-ings:
>
> - **Linkus Mobile Client**
> - **Linkus Desktop Client**

◦ **Linkus Web Client**

- Click to remove an existing participant from the audio conference, or to cancel inviting a new participant.

Toolbar

New Call

Place another call while you are on the audio conference call.

Note:
You can be on two calls at most. If you make or receive another call, the audio conference call will be automatically held.

Add Participant

Add participants to the audio conference call.

Dialpad

Press a key to send DTMF signal.

Record

Control the recording for the conference call.

Note:

- Only the authorized conference host can control the recording during the conference call, as well as view and manage the recording file generated after the conference call ended.
- If conference host exits an audio conference call that is being recorded, the recording would stop.

Mute

Mute or unmute yourself.

Hold/Resume

Hold or resume yourself.

Collapse

Collapse the menu.

End Call

End or leave the conference call.

> **Note:**
> Only the conference host can end the conference call.

Exit or End an Audio Conference

This topic describes how to exit or end an audio conference.

Exit an audio conference

You can exit the audio conference if you need to leave early due to unforeseen circumstances.

Procedure

1. If you are the host, you can exit the audio conference as follows:
   a. During the conference call, click **End Call**.
   b. Select **Leave Conference** and click **Confirm**.
   You exit the conference call; The audio conference is still in progress without a host, and none of the participants can invite others to join the conference.

   > **Note:**
   > If you have enabled recording for the audio conference, the recording stops as soon as you leave the conference.
2. If you are NOT the host, you can directly hang up the conference call.

End an audio conference

Only the host can end the audio conference.

Procedure

1. During the conference call, click **End Call**.
2. Select **End Conference** and click **Confirm**.

Result

The conference is ended from all the participants' sides and your side.

Integrate HID-compliant Headsets with Linkus Web Client on 'Yeastar Linkus for Google'

After integrating HID-compliant headsets with Linkus Web Client on 'Yeastar Linkus for Google', you can control Linkus calls via the connected headset.

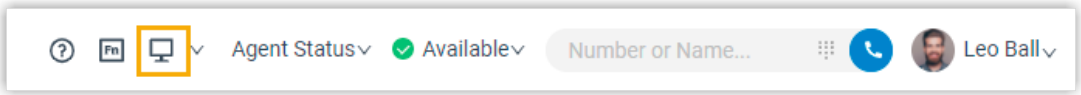
Requirements

To integrate HID-compliant headsets with Linkus Web Client on 'Yeastar Linkus for Google', make sure the following requirements are all met:

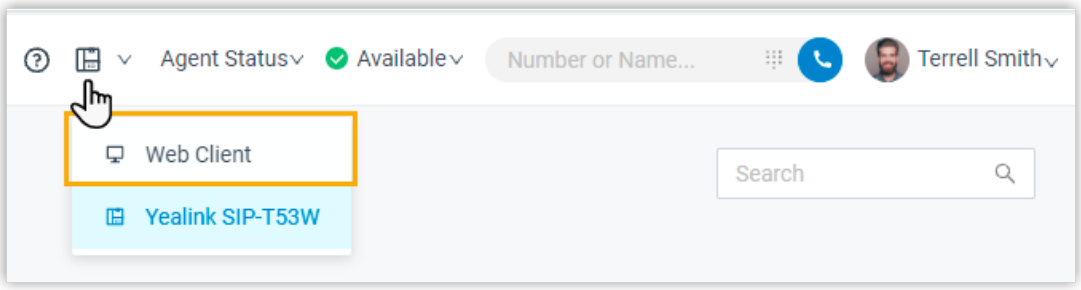
Item	Requirement
Web Browser	Google Chrome: Version 87 or later
Linkus Web Client	83.7.0.16 or later
Yeastar Linkus for Google	3.2.0 or later
Headset	USB HID headset (Jabra, Yealink, EPOS, Poly, and more)

Procedure

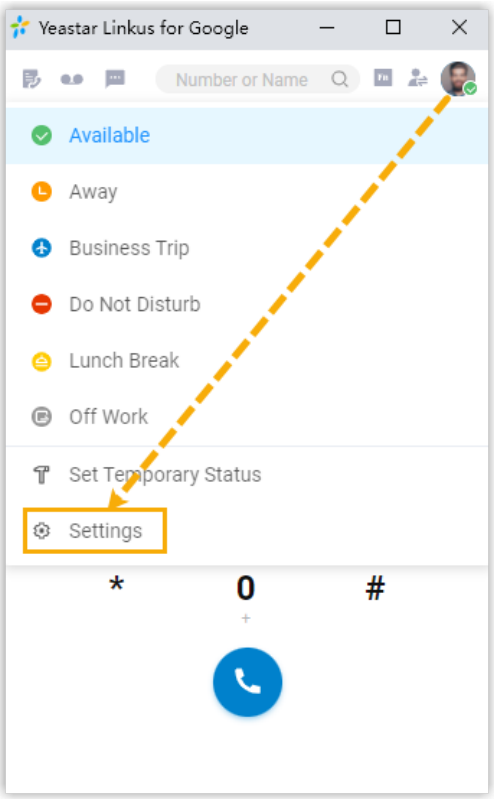
1. Make sure Linkus Web Client is in **Web Client** mode, or you can NOT set up the HID-compliant headset as the audio device.
   a. Log in to Linkus Web Client.
   b. At the toolbar, check if is displayed.



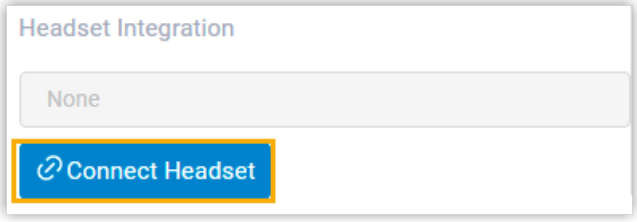
   If not, select **Web Client** from the drop-down list.



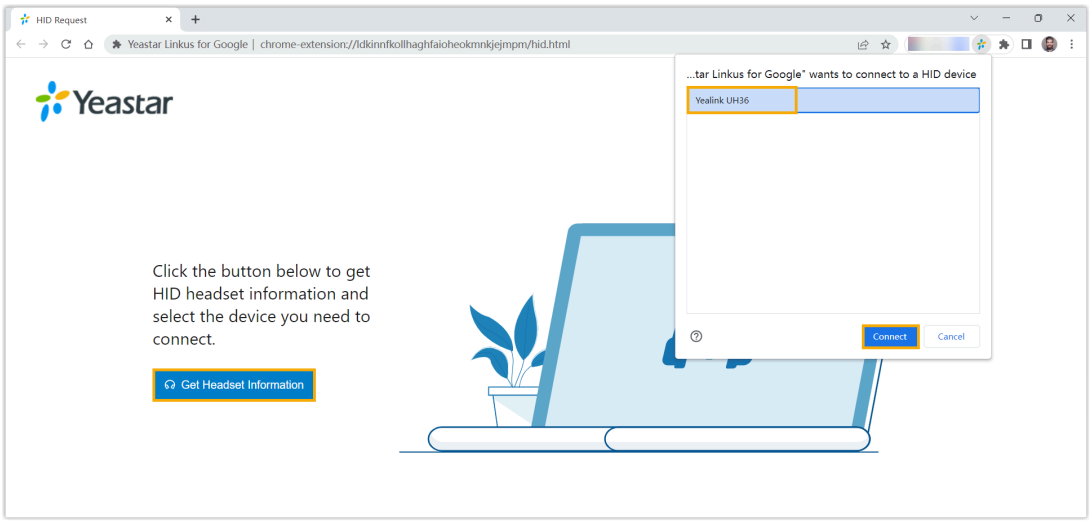
2. Connect the HID-compliant headset to Linkus Web Client on 'Yeastar Linkus for Google'.
    a. Connect the HID-compliant headset to the USB port of your computer.
    b. At the top-right corner of 'Yeastar Linkus for Google', click your account, then click **Settings** in the drop-down list.



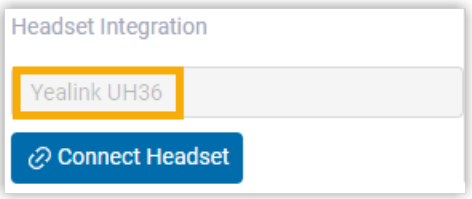
    c. In the **Headset Integration** section, click **Connect Headset**.



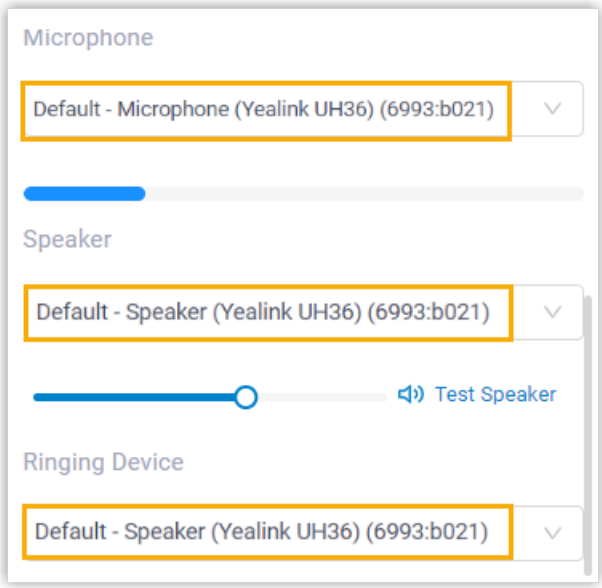
    A new browser tab **HID Request** is automatically opened.
    d. On the **HID Request** page, click **Get Headset Information**, select the connected HID-compliant headset, then click **Connect**.



The browser tab **HID Request** is automatically closed. On 'Yeastar Linkus for Google', you will find the HID-compliant headset is connected and displayed.



3. Set up the HID-compliant headset as the audio device.



- **Microphone**: Select the HID-compliant headset.
- **Speaker**: Select the HID-compliant headset.

> **Tip:**
> You can click **Test Speaker** to test volume.

- **Ringing Device**: Select the HID-compliant headset or any desired device.

4. Click **Save**.

Result

You can use the HID-compliant headset to handle calls. The supported call operations are as follows:

- Answer/Reject a call
- Answer/Reject a second call
- End a call
- Hold/Resume a call
- Mute/Unmute a call
- Adjust system volume

Use Function Keys on 'Yeastar Linkus for Google'

Function keys allow you to monitor status of specific objects or quickly perform specific operations. By default, all the function keys are configured on Linkus Web Client and synchronized to your 'Yeastar Linkus for Google' Chrome extension.

Prerequisites

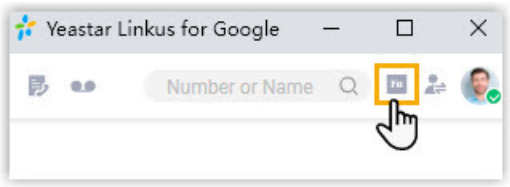
- You have configured function keys on Linkus Web Client.

  For more information, see Configure Function Keys.
- You have set up 'Yeastar Linkus for Google' to work with Linkus Web Client.

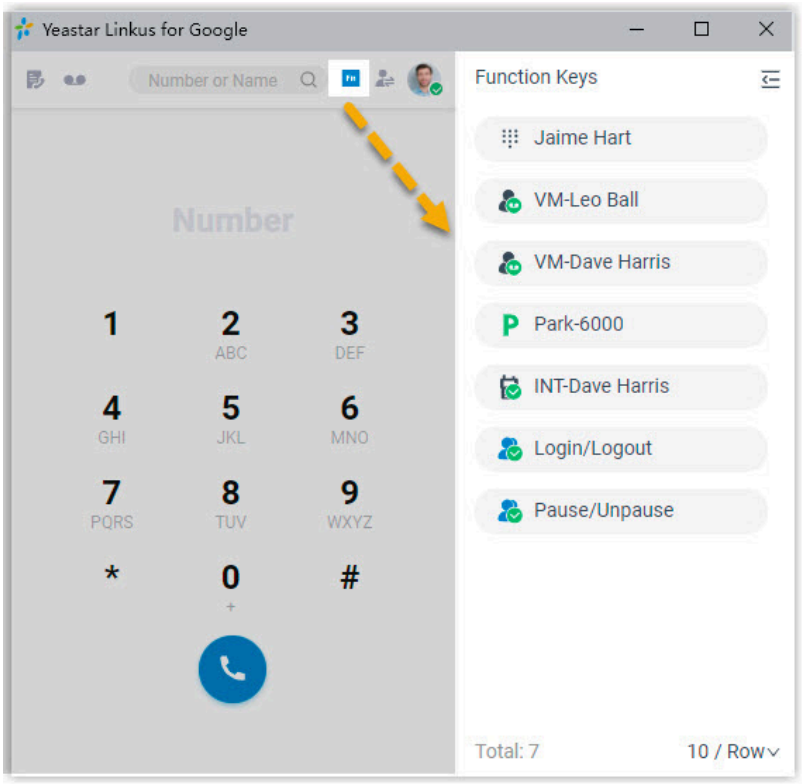
  For more information, see Set up 'Yeastar Linkus for Google' to Work with Linkus Web Client.

Procedure

1. At the top-right corner of 'Yeastar Linkus for Google', click Fn to open the function key menu.

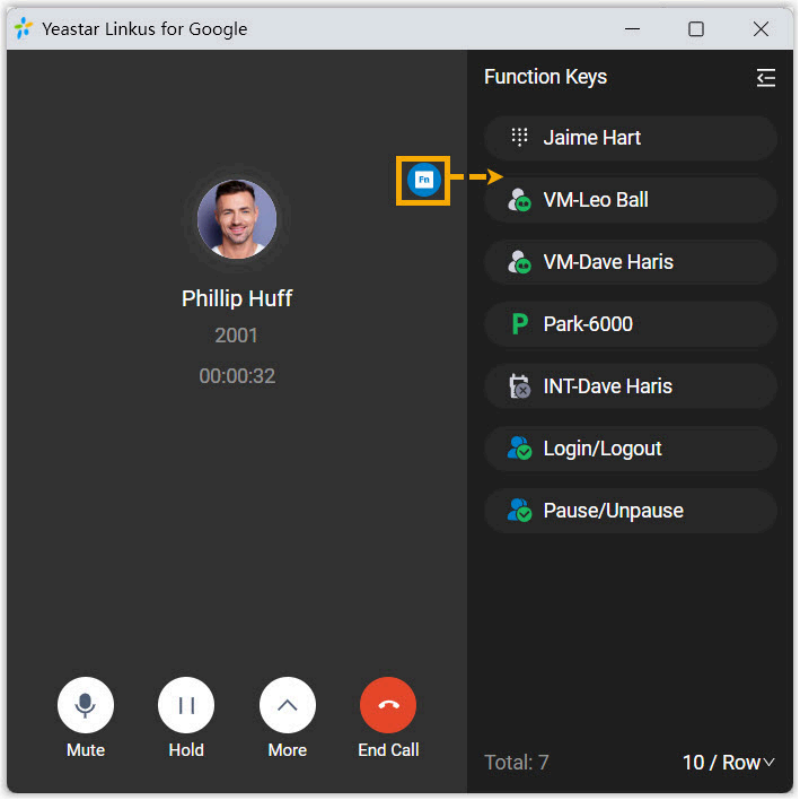
   All the function keys are displayed on the right side of 'Yeastar Linkus for Google'.



2. Click desired function keys to quickly perform specific operations or monitor status of specific objects.

Tip:

If you are on a call, you can click Fn to open the function key menu.


Yeastar Linkus for Google
Function Keys
Jaime Hart
VM-Leo Ball
VM-Dave Haris
Park-6000
INT-Dave Haris
Login/Logout
Pause/Unpause
Phillip Huff
2001
00:00:32
Mute
Hold
More
End Call
Total: 7
10 / Row

Change 'Yeastar Linkus for Google' Preferences

To personalize your experience in 'Yeastar Linkus for Google' extension, you can change preferences of the extension.

Procedure

1. On your computer, open Google Chrome.
2. On the toolbar, right click Yeastar icon (/), click **Options**.
3. In the pop-up window, change the extension's preferences:
   - Phone Number Detection
   - General Settings
   - Website Blocklist
4. Click **Save**.

Phone Number Detection

Setting	Description
Enable click to call	If enabled, phone numbers that meet **Phone number length** will be converted into clickable links; you can click the links to make calls from Linkus Web Client.
Display call icon for phone number detected	Whether to display on the right of each detected phone number.
Phone number length (2 to 20)	Set the length of phone numbers that can be detected and converted into clickable links. • **Minimum**: The minimum length of a phone number. The default value is 7. • **Maximum**: The maximum length of a phone number. The default value is 15.

General Settings

Setting	Description
Dial out immediately on clicking phone number	Place a call out immediately via Linkus Web Client after you click a clickable phone number.

Setting	Description
	If disabled, the phone number will be pasted to Linkus dialpad automatically, you need to click to call out.
Auto open Yeastar Linkus for Google at system startup	Whether to automatically open the mini, pop-out Linkus Web Client when system starts up. **Note:** The feature works only when **Continue running background apps when Google Chrome is closed** is enabled on Google Chrome.
Allow incoming call pop-ups when the Extension window is minimized	Whether to allow incoming call pop-ups when the mini, pop-out Linkus Web Client is minimized. **Important:** If this option is disabled, the effects vary for different users: • **For Windows users**: No pop-up notification but the icon in desktop taskbar will flash to remind you of a new call. • **For macOS users**: Not any notification on the Mac will remind you of a new call.
Extension Shortcuts Settings	Set up keyboard shortcuts for the extension and Linkus call activities. • **Activate the extension**: Open the mini, pop-out Linkus Web Client when you are browsing on Google Chrome. • **Activate the extension (Global Available)**: Open the mini, pop-out Linkus Web Client wherever you are working on the PC. • **Answer incoming call** • **Hold/Resume** • **Reject or hang up call** **Tip:** Click , press desired keys on keyboard, and then decide whether to apply the keyboard shortcut to the whole system or for Chrome only.

Website Blocklist

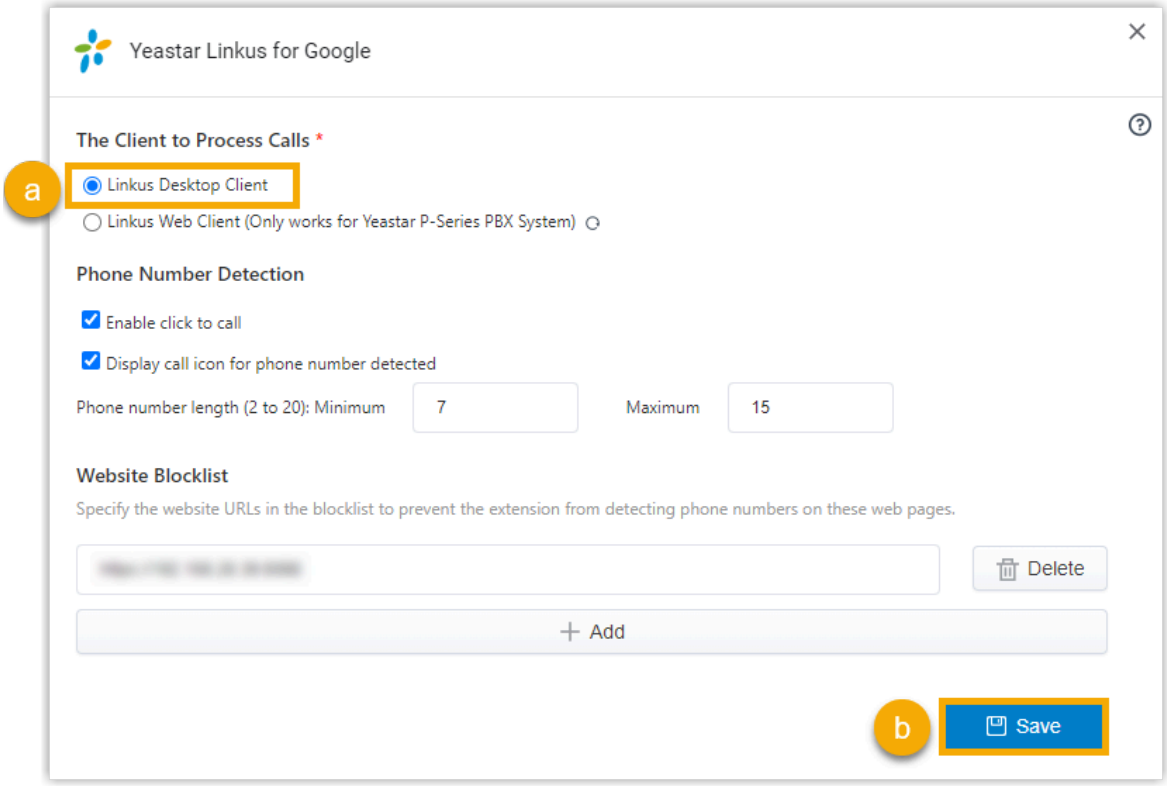
Setting	Description
Website Blocklist	Add an IP address or a domain to the blocklist. The extension will NOT detect phone numbers on the blocked website.

Change the Linkus Client Connected to 'Yeastar Linkus for Google'

This topic describes how to change the client connected to 'Yeastar Linkus for Google' Chrome extension to Linkus Desktop Client.

Procedure

1. On your computer, open Google Chrome.
2. On the toolbar, right click Yeastar icon ( ), click **Options**.
3. In the **The Client to Process Calls** section, click **Linkus Desktop Client**, then click **Save**.

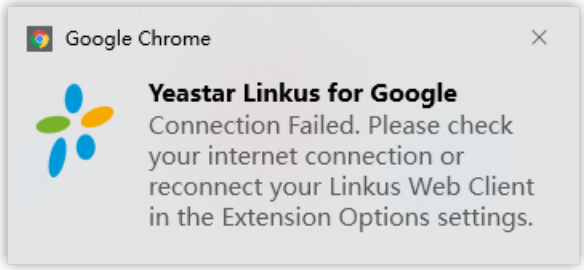


4. Log in to Linkus Desktop Client.

Reconnect Linkus Web Client to 'Yeastar Linkus for Google'

If Linkus Web Client loses connection to 'Yeastar Linkus for Google', you need to re-establish the connection between them.

If you have allowed notifications from Google Chrome, you will receive the following notification when Linkus Web Client loses connection to 'Yeastar Linkus for Google'.



Error cause

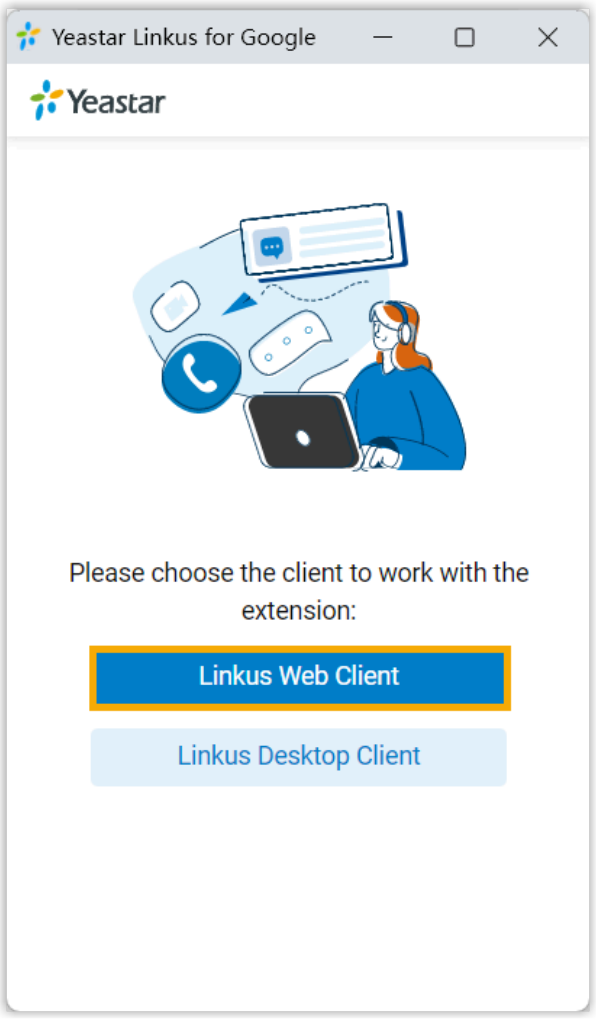
- Your computer's network is disconnected.
- The network of your organization's PBX server is changed.

Solution

1. Check your computer's Internet connection.

   > **Note:**
   > If the connection failure is caused by your computer's network, the Chrome extension automatically reconnects to your Linkus Web Client when computer is connected to Internet again. If not, please move to the next step.

2. Reconnect your Linkus Web Client to the Chrome extension.
   a. On your computer, open Google Chrome.
   b. On the toolbar, right click Yeastar icon ( ), click **Options**.
   c. In the **The Client to Process Calls** section, click beside **Linkus Web Client**.
   d. In the mini, pop-out window, select **Linkus Web Client**.



e. Log in to Linkus Web Client.

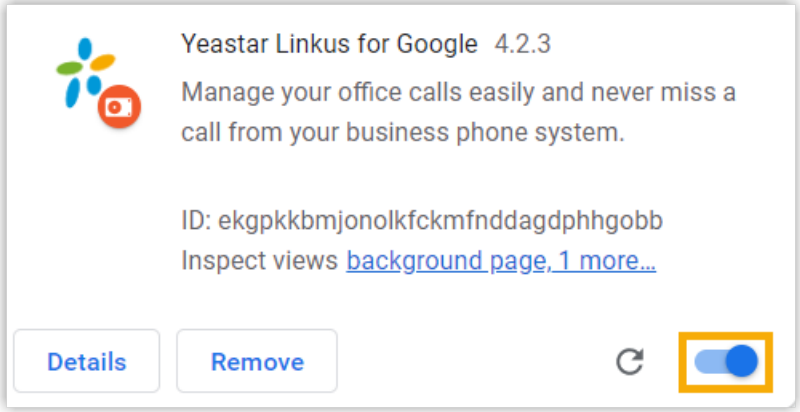
> **Note:**
> If you have logged in, refresh Linkus Web Client page.

Manage 'Yeastar Linkus for Google'

After installing the 'Yeastar Linkus for Google' extension, you can change site permission of the extension, turn on or turn off the extension, upgrade the extension, or uninstall the extension.

Turn on/off 'Yeastar Linkus for Google' extension

1. On your computer, open Google Chrome.
2. On the Chrome toolbar, click **> More tools > Extensions**.
3. Find 'Yeastar Linkus for Google', turn on or turn off the extension.



Change site permission of 'Yeastar Linkus for Google' extension

1. On your computer, open Google Chrome.
2. On the toolbar, right click the Yeastar icon .
3. Hover your mouse over **This can read and change site data**, and decide which permission to give the extension.
    - **When you click the extension**: Turn on the extension only when you click it. This only allows the extension to access the current site in the open tab or window.

> **Note:**
> If you close the tab or window, you have to click the extension to turn it on again.

- **On *{current_site}***: Allow the extension to automatically read and change data on the current site.
- **On all sites**: Allow the extension to automatically read and change data on all sites.

Upgrade 'Yeastar Linkus for Google' extension

The Google Chrome periodically checks for updates and automatically upgrades the 'Yeastar Linkus for Google' extension.

Uninstall 'Yeastar Linkus for Google' extension

1. On your computer, open Google Chrome.
2. On the toolbar, click **> More tools > Extensions**.
3. Find 'Yeastar Linkus for Google', and click **Remove**.
4. In the pop-up window, click **Remove** to confirm.