Yeastar

TAPI Integration Guide

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Contents

Integrate Linkus Desktop Client with TAPI

Yeastar offers a TAPI software driver that can be installed on your PC to seamlessly integrate with your Linkus Desktop Client (Windows Desktop). This integration allows you to implement click-to-call directly from a variety of TAPI-enabled applications (such as your CRM application) using Linkus Desktop Client, eliminating the need for manual dialing of telephone numbers and thus enhancing productivity.

> ✏️ **Note:**
> The TAPI integration is available for **Linkus Desktop Client (Windows Desktop)** only.

Requirements

- **PBX Server**: Version 84.14.0.24 or later
- **Linkus Desktop Client (Windows Desktop)**: 1.4.9 or later
- **Windows Operating System**: Windows 7, Windows 8, Windows 8.1, Windows 10, and Windows 11 (all 64-bit)

Install the Yeastar TAPI driver

Download the TAPI driver on Linkus Desktop Client and install the driver on your PC.
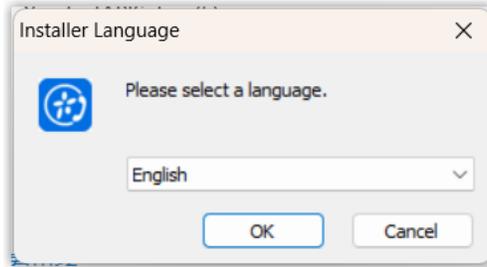
1. Log in to Linkus Desktop Client, go to **Preferences > Integration**.
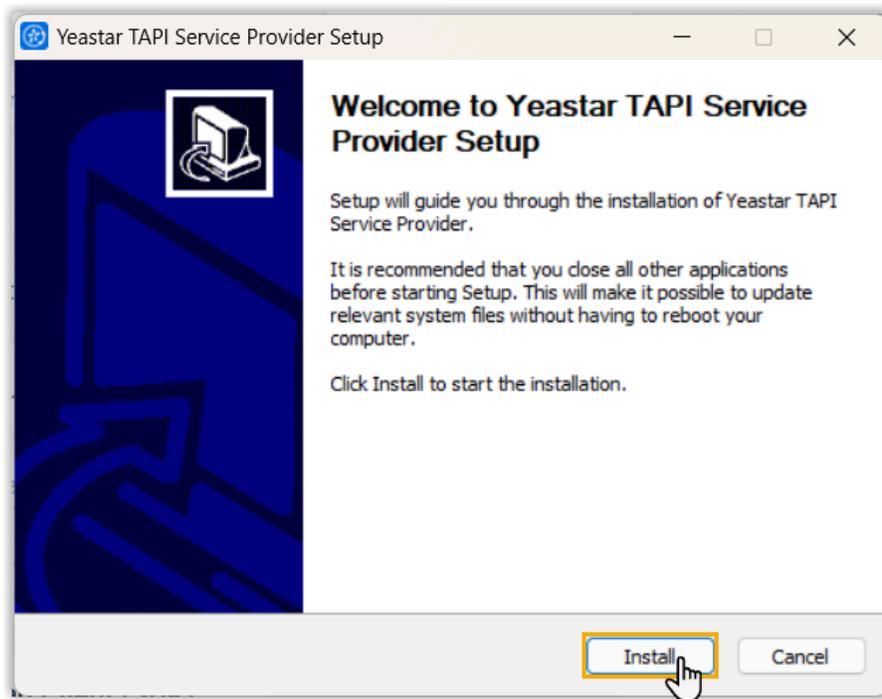2. At the top-right corner of the **TAPI Integration** section, click **TAPI Driver Download**.
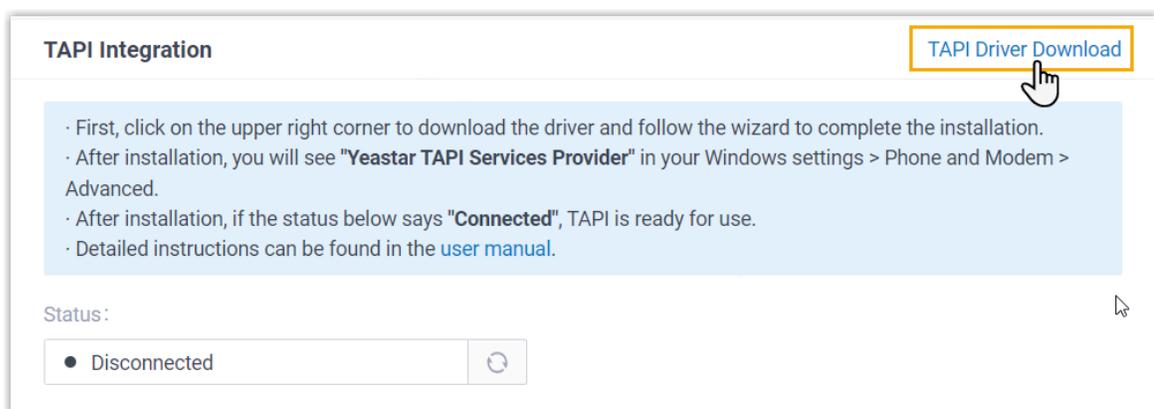
A **YeastarTAPISetup.exe** file is downloaded to your PC.
3. Open the **YeastarTAPISetup.exe** to install the TAPI driver.

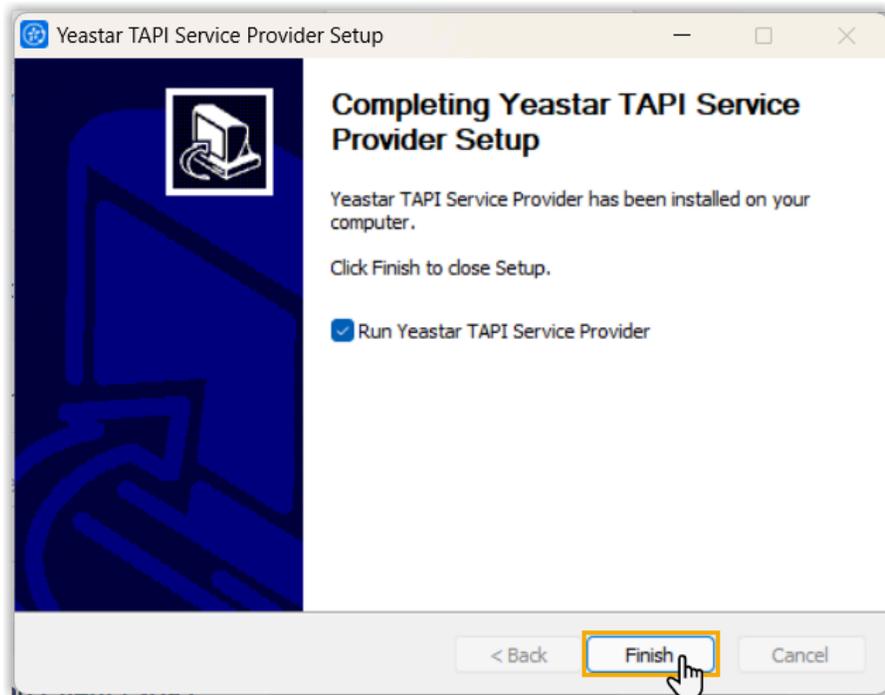a. Select the desired language.

b. Click **Install**.
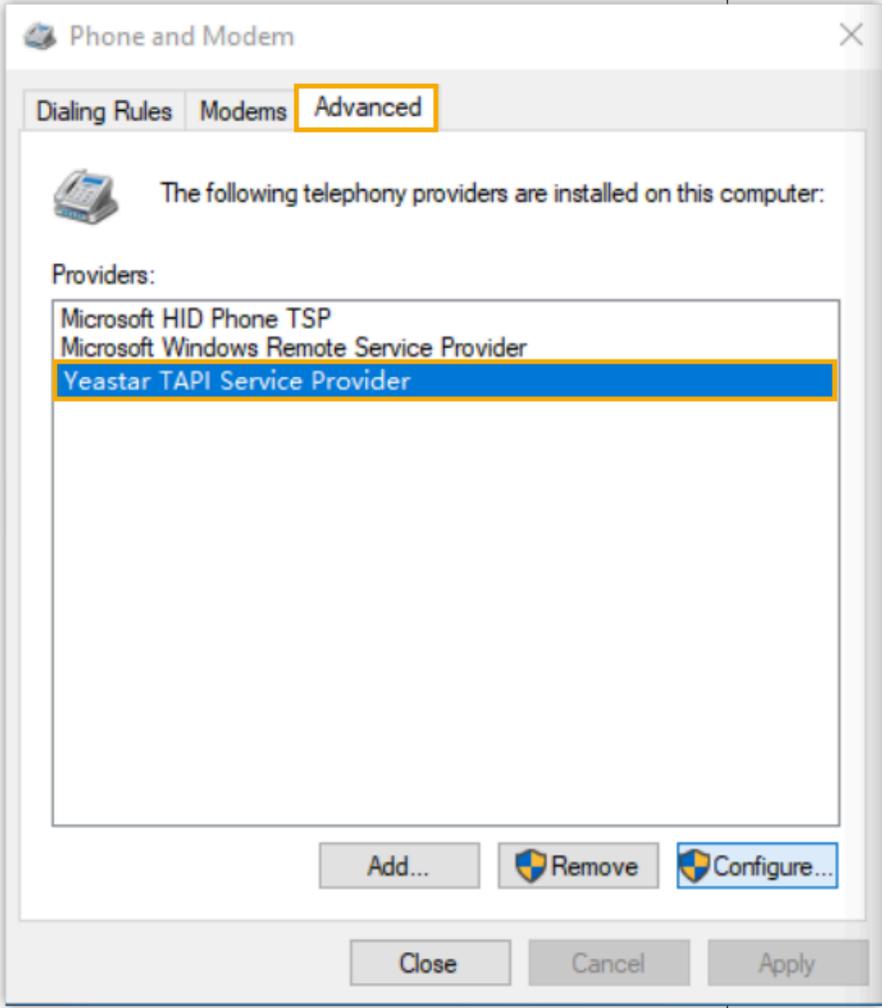

The TAPI driver installation starts.

c. When finished, click **Finish** to close the installer program.

Check the installation result of the Yeastar TAPI driver

You can check whether the Yeastar TAPI driver is installed successfully in the following methods.

| Method	Instruction
Check the installation result on your PC	1. Press **Win** + **R** to open the Run command window. 2. Type `telephon.cpl` and press **Enter** to open the **Phone and Modem** window. Under the **Advanced** tab, if you see the **Yeastar TAPI Service Provider** displayed in the **Providers** list, it indicates that the Yeastar TAPI driver is installed successfully.

Method	Instruction
Check the TAPI connectivity on Linkus Desktop Client	1. On Linkus Desktop Client, go to **Preferences > Integration > TAPI Integration**. 2. In the **Status** field, click ↻ to refresh the connection status. If the status is displayed as **Connected**, it indicates that the Yeastar TAPI driver is installed successfully.
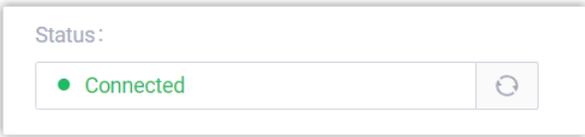
Make a test call via Yeastar TAPI driver

Make a test call to verify whether the Yeastar TAPI driver is operational. In this example, we use the Windows **Dialer** app to show how to make a call via Yeastar TAPI driver.

Prerequisites

- You have logged in to Linkus Desktop Client.
- The **Dial out immediately** setting on Linkus Desktop Client has been enabled.
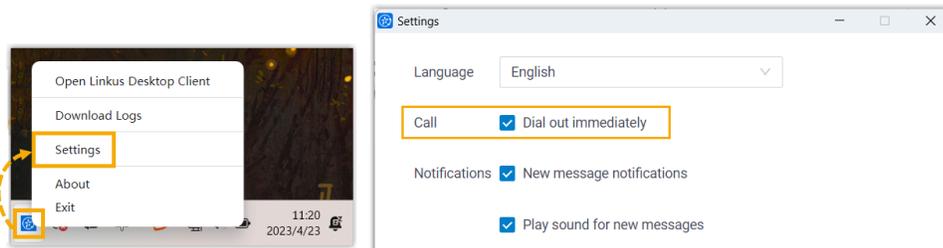
- If you have set up default calling app to other driver or app for your PC before, you need to change it to Linkus.
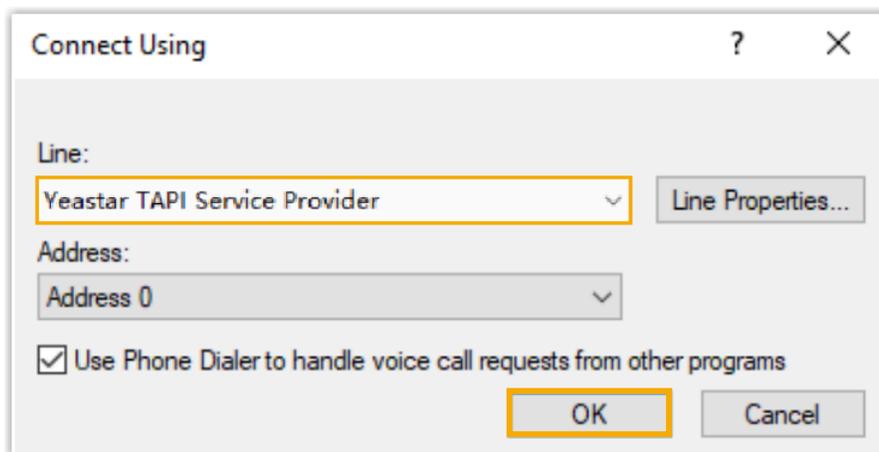
  For more information, see How to set Linkus as the default calling app.

Procedure

1. On your PC, press **Win** + **R** to open the Run command window.
2. Type `dialer.exe`, then press **Enter** to open the **Phone Dialer** window.
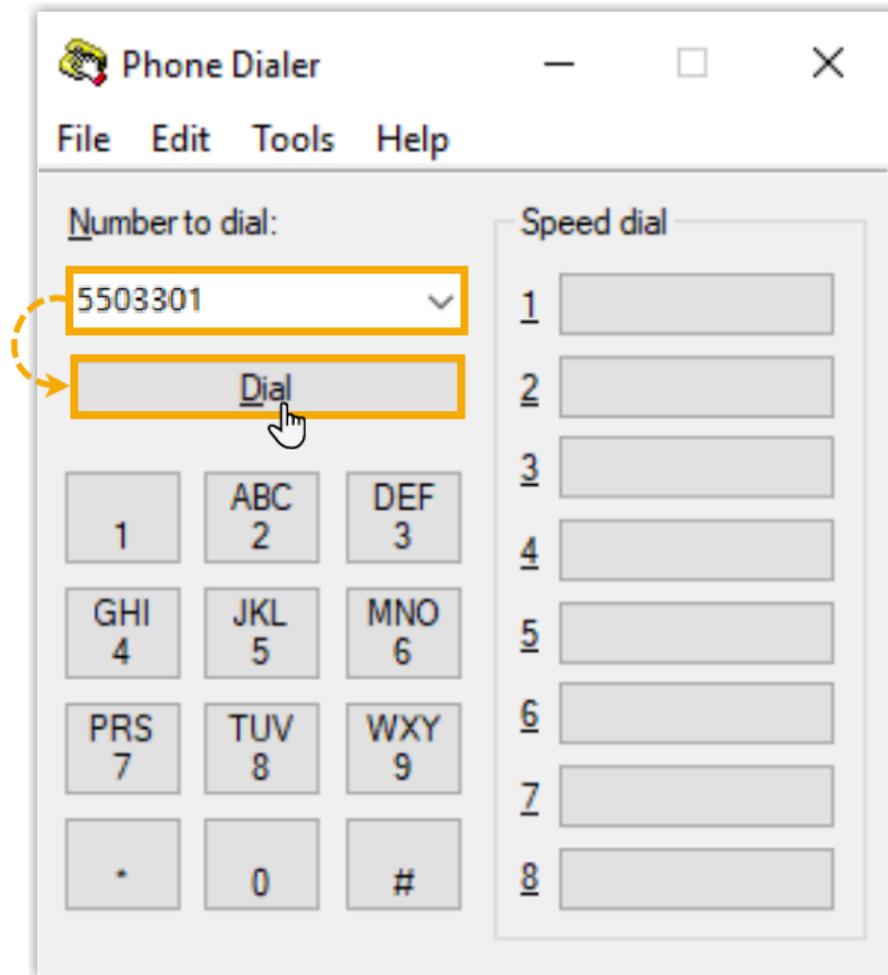3. On the top menu, click **Tools**, then select **Connect Using...**.
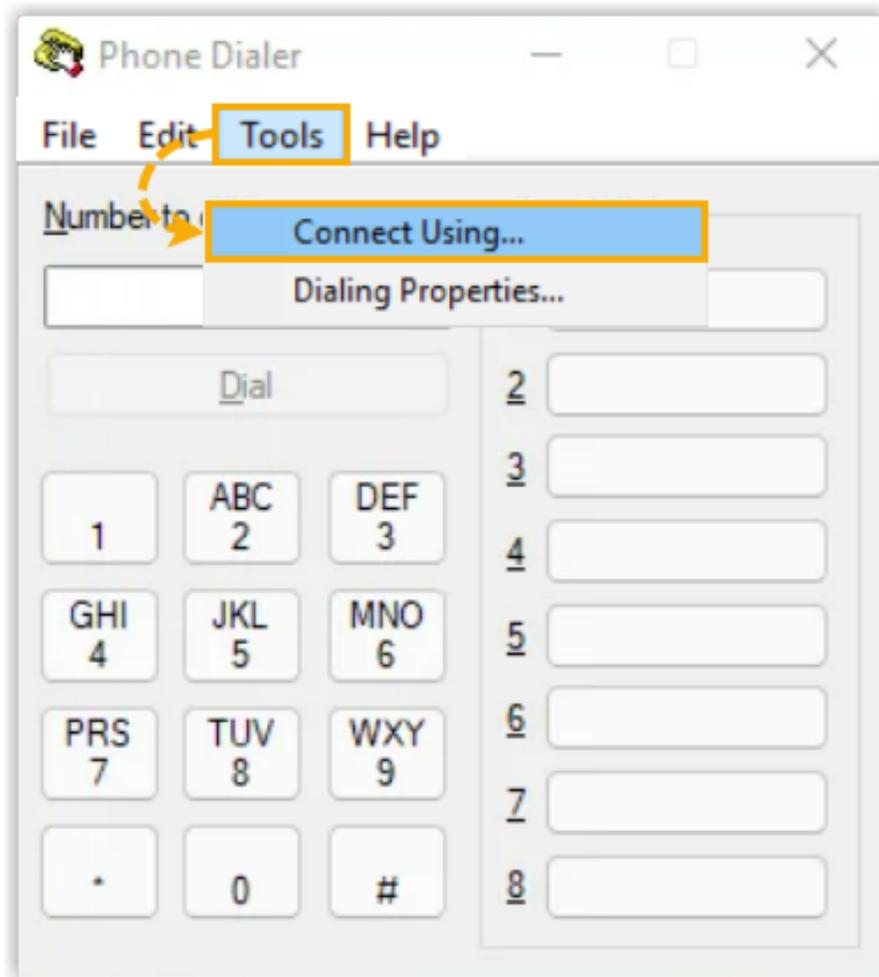
4. In the **Line** drop-down list, select **Yeastar TAPI Service Provider**, then click **OK**.

In this way, numbers dialled in the **Dialer** will be called out through this line.

5. In the **Number to dial** field, enter a phone number and click **Dial**.

Linkus Desktop Client is launched, initiating an outgoing call.