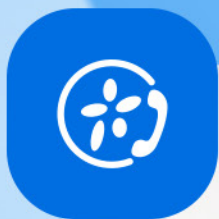


Linkus Web Client Quick Start Guide



Phillip Huff
2000



Access Linkus Web Client

Built for Yeastar P-Series Phone System, Linkus Web Client is a browser-based communication tool that combines calling, queue management, virtual meeting, collaboration and more in one place.

To access the Linkus Web Client, you can use the unique Login Link from the Linkus Welcome Email to access the system quickly.

TIP: Next time you want to access the Linkus Web Client, open your browser, enter the address of Linkus Web Client and your extension credentials to log in.

3. Login Links for Linkus Web Client: the Login Links are valid in 24 hours and can be used once.

Local Network Login Link for Linkus Web Client: [https://192.168.28.36:8080/webclient/?extension=2000&password=2000&linkusurl=https://192.168.28.36:8080/LinkusWebClient/](#)

Public Network Login Link for Linkus Web Client: [https://192.168.28.36:8080/webclient/?extension=2000&password=2000&linkusurl=https://192.168.28.36:8080/LinkusWebClient/](#)

The screenshot shows the Yeastar Linkus Web Client interface with a grid of extension cards. The cards displayed are:

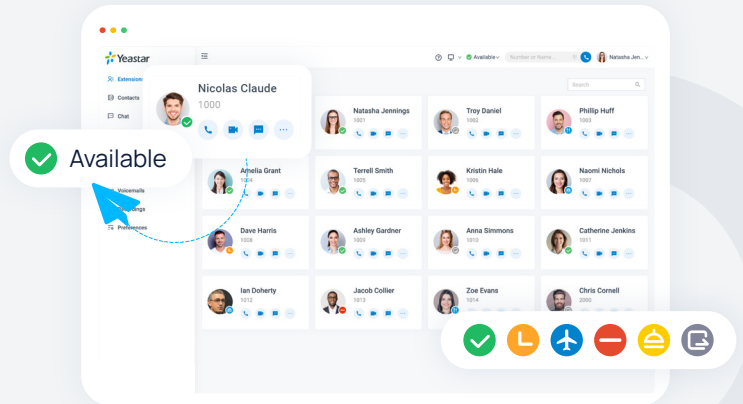
Nicolas Claude 1100	Natasha Jennings 1001	Troy Daniel 1002	Phillip Huff 1003
Amelia Grant 1004	Terrell Smith 1005	Kristin Hale 1006	Naomi Nichols 1007
Dave Harris 1008	Ashley Gardner 1009	Anna Simmons 1010	Catherine Jenkins 1011
Ian Doherty 1012	Jacob Collier 1013	Zoe Evans 1014	Chris Cornell 2000

Unified Contacts Directory

Extensions Directory

The Extensions directory synchronizes your colleagues' extension information from the PBX server.

See whether your colleague is available intuitively via the extension presence, and collaborate with them by making calls or sending instant messages.



Contacts Directory

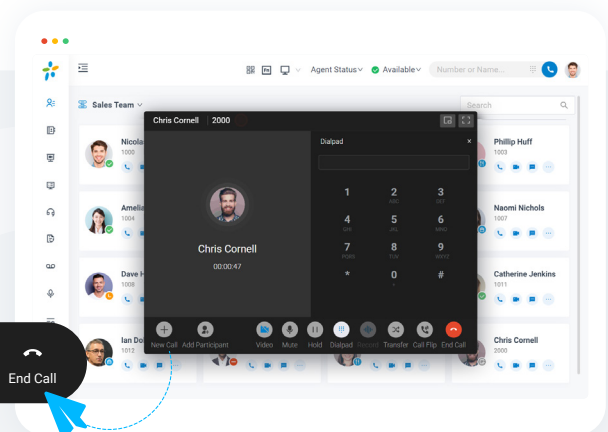
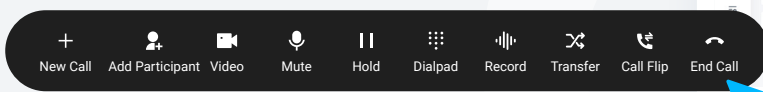
The Contacts directory displays the external contacts that are stored on or synced to the PBX server.

- Share contact information with authorized colleagues using the **Company Contacts** directory.
- Use the exclusive **Personal Contacts** directory that is only visible to yourself to store your own external contacts.
- Sync contacts from 3rd-party **CRM** or **helpdesk** with integration.

Rich Call Features

Call Control

Make, receive, transfer, hold, or mute your calls in clicks.



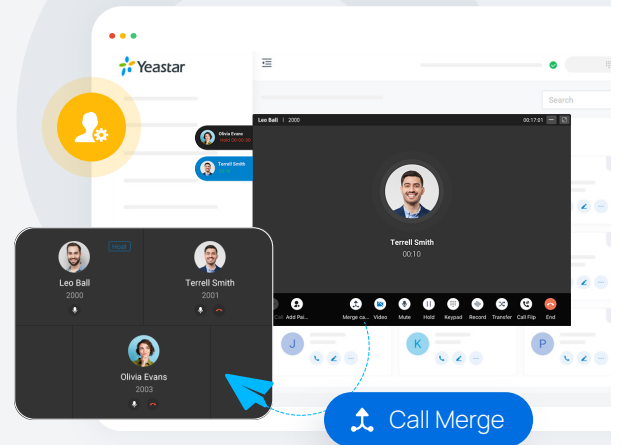
Call Flip & Switch

Flip an active call seamlessly between your device without any interruption. Continue your conversation everywhere.



Call Merge

Combine two active calls into one audio conference, and host and manage it as the conference host.



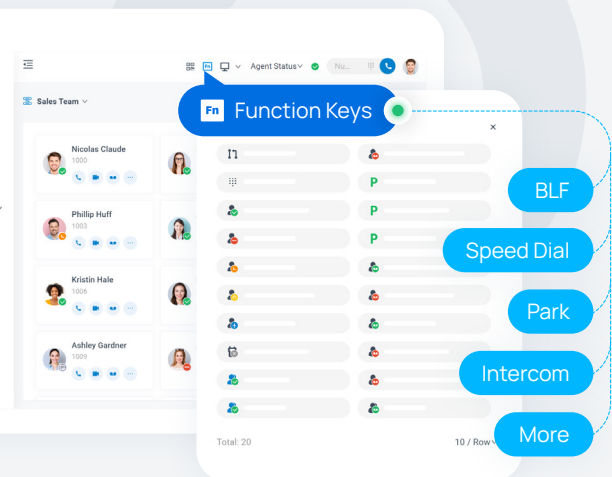
Audio Conference

Invite other participants to an ongoing call to instantly convert a 1:1 call into an audio conference.



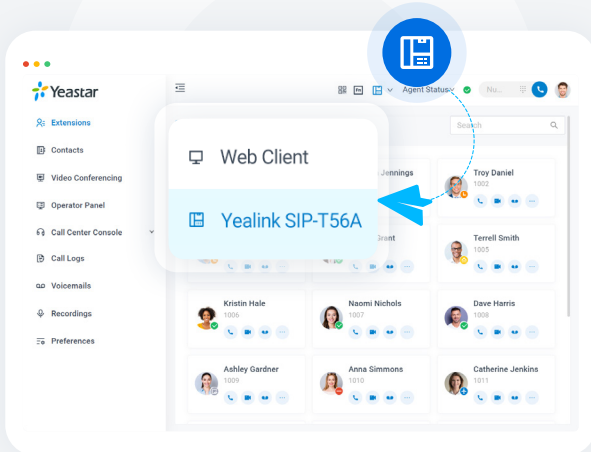
Function Keys

Customizable function keys to achieve one-click operation of often-used features, including speed dial, extension status monitoring, call parking, etc.



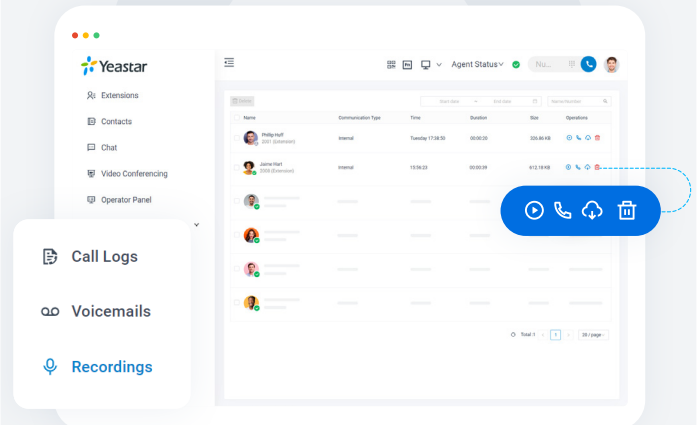
CTI Mode

Link Linkus Web Client with your desk phone. Click to dial and control calls from your Web client while using the desk phone for communications.

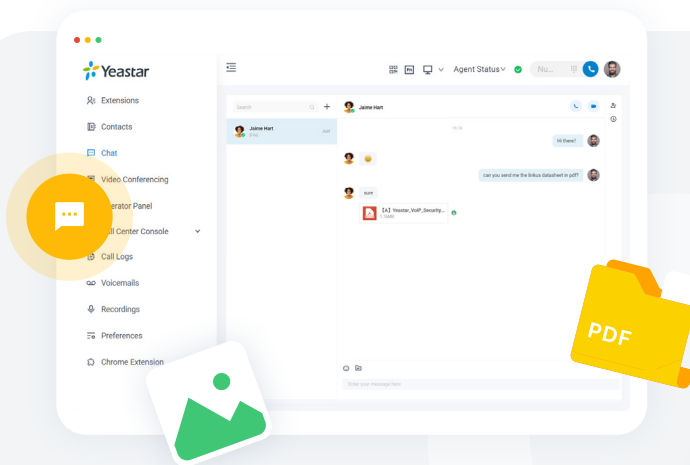


Voicemails & Recordings & Call Logs

In clear list view, check your call logs, voicemails, and call recordings. Listen to what was left and call back to your contact in one simple click.



Chat

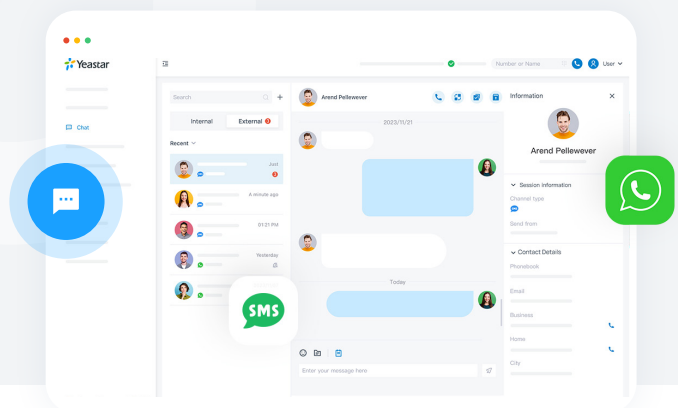


Internal Chat

Start a personal or group chat with colleagues and have an instant sharing of emojis, pictures, or any other types of files.

External Chat

Receive and respond to your WhatsApp chats and SMS messages. All chats can be archived for further review.



Video Communications

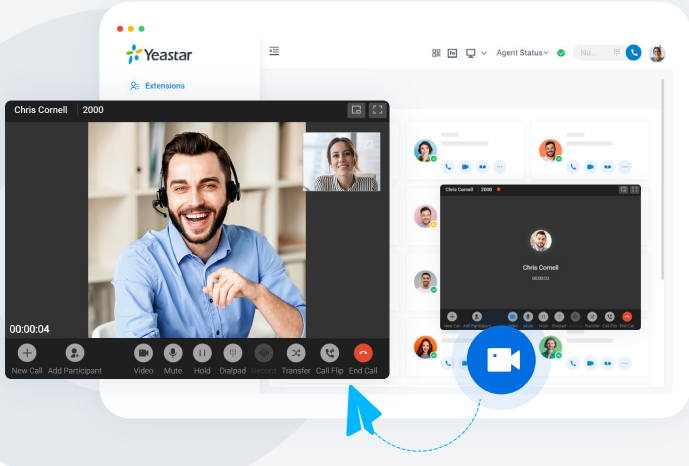
Video Conference

Start or schedule a web-based video conference in clicks. Participants can join the meeting via a unique meeting link.



Video Call

Initiate a 1:1 video call or switch an audio call to a video call for face-to-face communication.



Call Queues & Call Center Wallboard

Answer customer calls, speed up support, and track your call agent's performance with ease.

Queue Panel

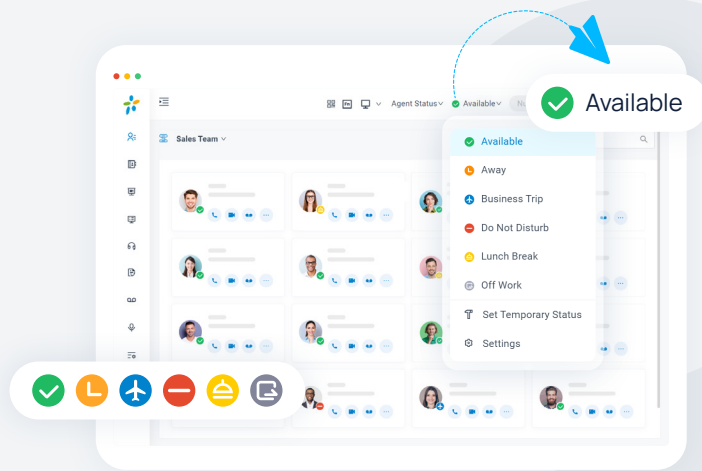
Visualize your call queues. Drag and drop to distribute calls to individuals or groups & use call barge/monitor/whisper to coach agents.

Wallboard

Track and display your call center performance data in real-time, including total waiting calls, call missed rate, SLA, etc.



Customizable Presence



Select a presence to let your colleagues know if you are currently available.

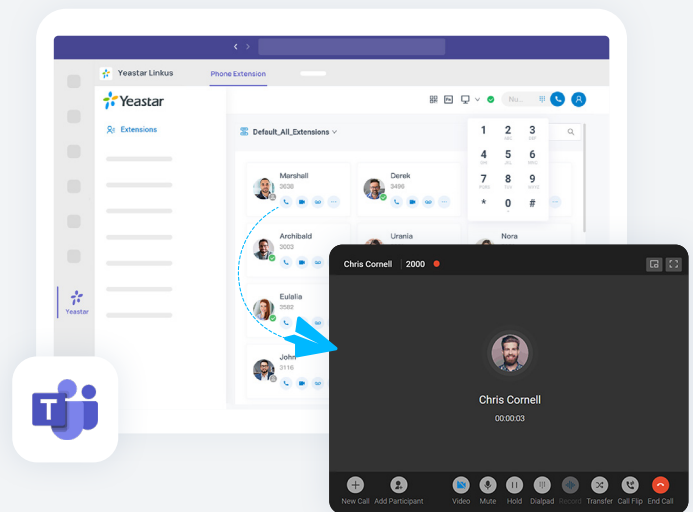
Set up the presence auto-switch based on business hours and holidays to ease your work.

Integrations

Microsoft Teams Integration

Embed Linkus Web Client directly in Teams to place calls, look up contacts, check voicemails, and many more. All without a Teams calling license.

[Microsoft Teams Integration Guide](#) →



Linkus
Web Client